



# WMPAC Network Performance Report

# WMPC Annual Performance Report



## Addressing Safety, Permanency, and Well-being for Children in Foster Care in Kent County

West Michigan Partnership for Children (WMPC) is a nonprofit organization in Kent County that is facilitating a performance-based funding model through a contract with the Michigan Department of Health and Human Services (MDHHS). The performance-based funding model is intended to improve outcomes for children and families; allow for the effective allocation of resources to promote local service innovation; create service efficiencies; and incentivize service providing agencies to be accountable for achieving performance standards. This report outlines performance measures that indicate how the WMPC network is achieving the intended outcomes.

Safety, Permanency, and Well-being are the three goals of the Federal Child and Family Services Review (CFSR) and are best interest principles for the West Michigan Partnership for Children foster care network. To oversee progress toward these principles, WMPC monitors over 30 measures governed by three primary entities; Modified Implementation, Sustainability, and Exit Plan (MISEP) Key Performance Indicators (KPIs), Federal Child and Family Service Review (CFSR) Performance Outcome Measures, and WMPC Network Contract Measures. All of these measures are outlined in this report.

### MISEP Key Performance Indicators

Children's Rights, the State of Michigan, and the MDHHS have worked together since 2006 as an effort to reform Michigan's child welfare system. The initial Implementation, Sustainability, and Exit Plan (ISEP) was originally submitted in 2008 and in 2019 the MISEP was submitted to continue in its place. The KPIs outlined in the MISEP establish benchmarks and standards for measures that address children's safety, permanency, and well-being while in care. Adjusted measures designed with MDHHS went into effect FY 2020. Several benchmarks were revised to include incremental yearly increases, which was more realistic given Kent County and statewide historical performance. Along with these additions and adjustments, WMPC continues to be held accountable for all the state Key Performance Indicators.

### Federal Performance Outcome Measures

These measures correspond with the Children's Bureau data measures outlined in the Child and Family Service Reviews (CFSRs), or reviews of state's child welfare systems, to see progress toward federal standards and engage systems in improving families' experiences. WMPC receives County and consortium data measures aligned with CFSRs. Similarly to MISEP, KPI adjustments implemented in FY 2020, permanency benchmarks were revised to include incremental yearly increases. WMPC continues to be held accountable for all Federal Child and Family Services Review data measures.

### WMPC Network Contract Measures

The WMPC network has implemented additional performance measures in FY2019, FY2020, and FY2021. These measures are centered around the impact foster care has on children and families and are related to residential and shelter utilization, increasing community, in-county, and relative placements, and licensing more relative and non-relative foster homes.

### FY23 Contract Performance Measures

Contract includes the following twelve measures: 1. **Well-being:** (a) Medical-Initial, (b) Medical-Periodic, (c) Dental-Initial, (d) Dental-Yearly, 2. **Permanency:** (a) Worker-Parent Visit, (b) Parent-Child Visit, (c) Return Home Visit, (d) Sibling Visit, (e) Permanency within 12 Months for Children Entering Care, 3. **Safety:** a. Licensed Unrelated Foster Homes, b. Relative Placements, (c) Initial Service Plan Timely Completion, (d) Service Plan Approval.

**THIS IS THE CORRECTED VERSION : JULY 1, 2024**

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Total Unique Children Served

Children Exited Care

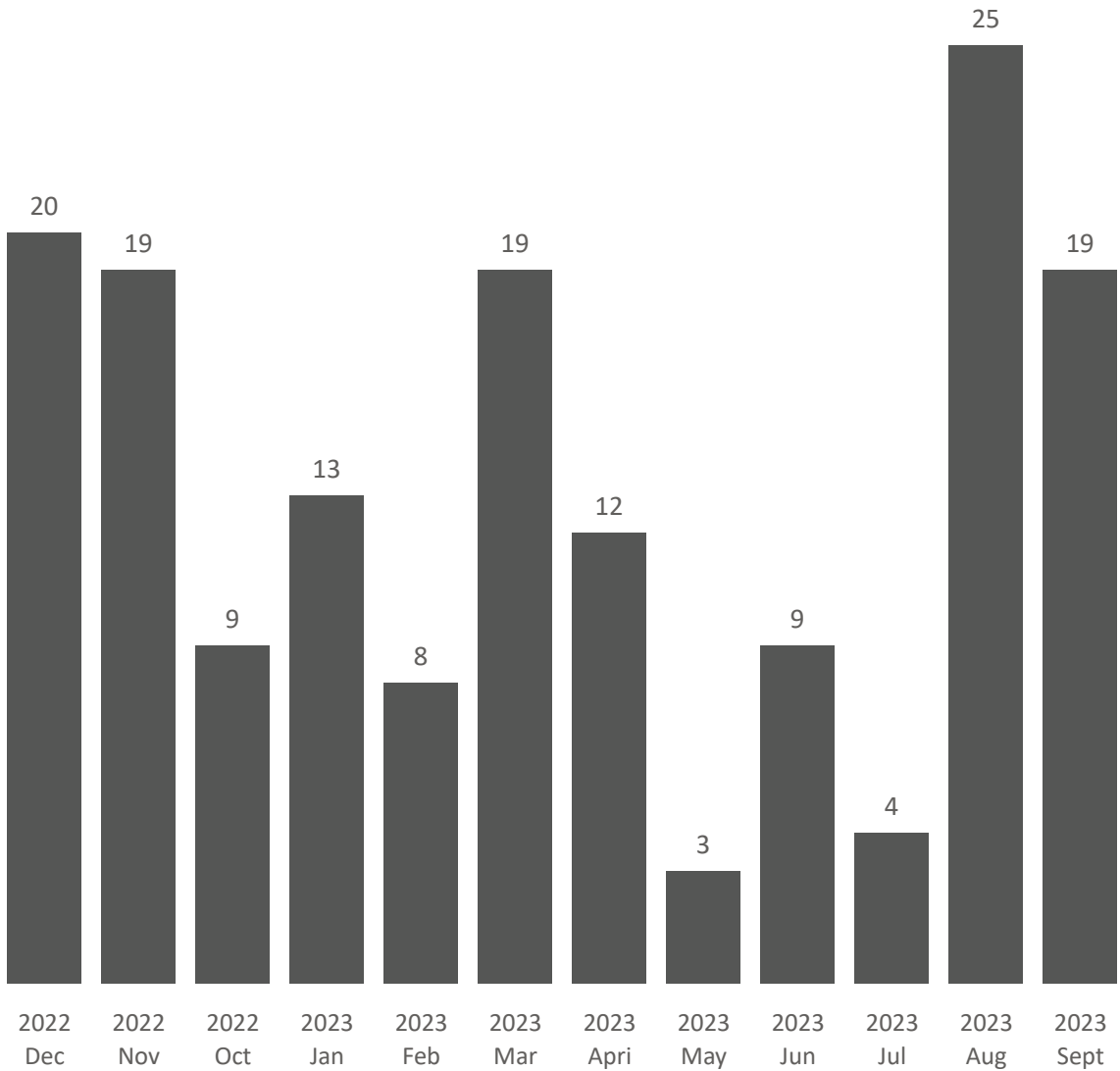
Children Entering Care

690

234

160

## Children Entering Care By Month



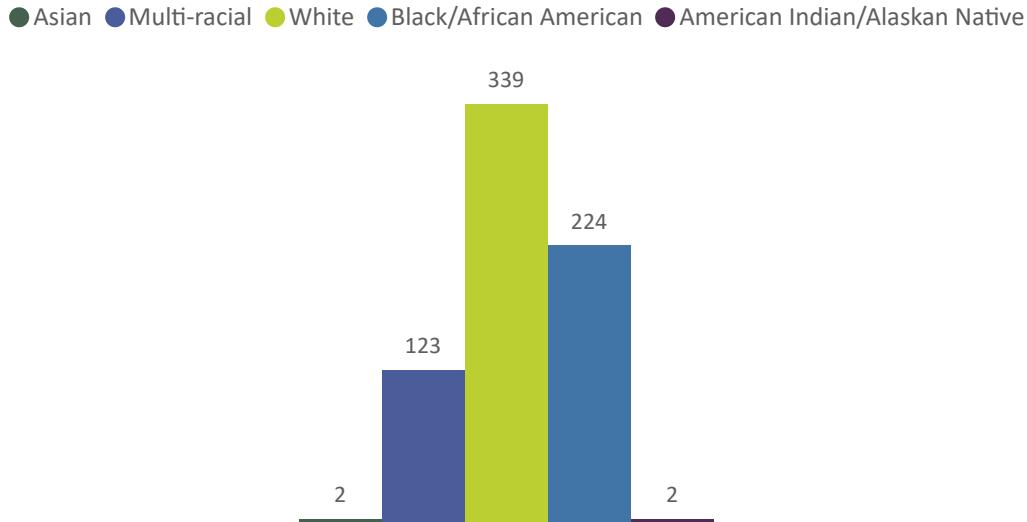
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## Race and Children in Foster Care



### Children in Care by Fiscal Year

In FY2023, there were more White children in care than any other race. This was followed by Black/African American.

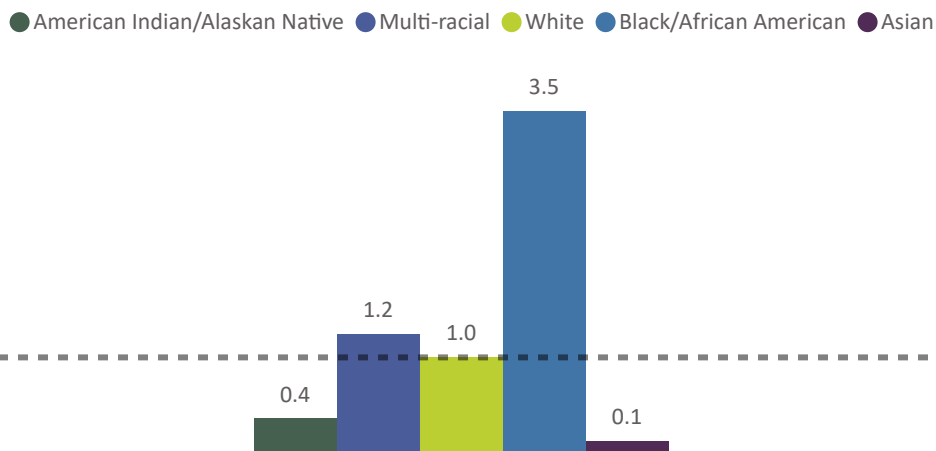


### Racial Disproportionality

We used **Relative Rate Index (RRI)** to determine underrepresentation or over representation of a racial or ethnic group. The **RRI** provides a comparison of each racial or ethnic group to a reference group. In this case, the reference group is Whites Children since they are the majority group in Kent population of Children. To calculate RRI, we used the population demographics of Children in Kent County of ages (0-18) from US Population Census. **A RRI of 3 for some race implies that the race is 3 times more likely than Whites to be in care.**

### Racial Disproportionality: Children in Care

In FY2023, Black/African American children were the most over represented race in care at WMPC. Black/African American children were 3.5 times more likely to enter into WMPC network than White children.



Source: WMPC Foster Care Population: Mindshare Active Child List accessed

11/2023

FY2023

**THIS IS THE CORRECTED VERSION : JULY 1, 2024**

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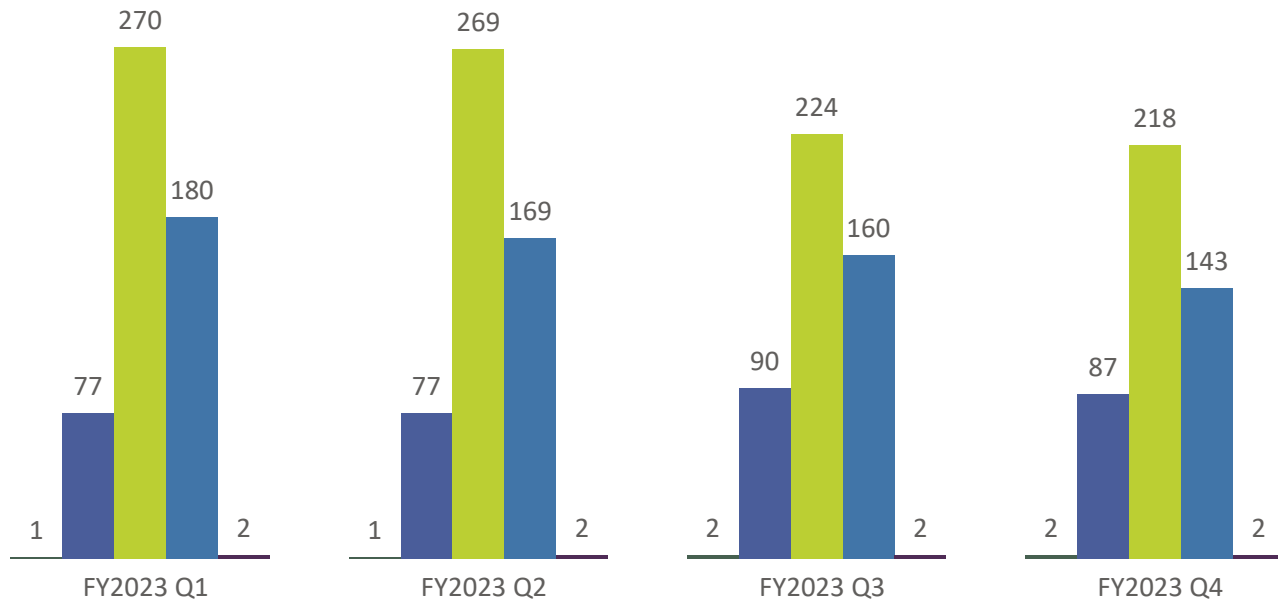


## Race and Children in Foster Care

### Quarter Trend

In FY2023, FY2023 Q1 had the most children but in the preceding Quarters, there was a slight continuous decrease in the number of children in care for White and Black/African American children. In all Quarters, there were more White children than any other race, followed by Black/African American.

● American Indian/Alaskan Native ● Multi-racial ● White ● Black/African American ● Asian



### Racial Disproportionality: Quarter Trend

In FY2023, Black/African American children had the most over-representation in care within the WMPC network in all Quarters. Black/African American children were at least 3 times more likely to be represented within WMPC network White children.

● American Indian/Alaskan Native ● Multi-racial ● White ● Black/African American ● Asian



Source: WMPC Foster Care Population: Mindshare Active Child List accessed

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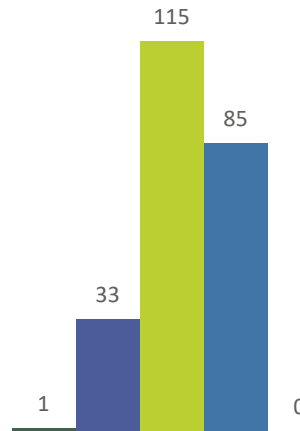
## Race and Children in Foster Care Intakes and Exits



### Children Entering Foster Care in FY2023

160

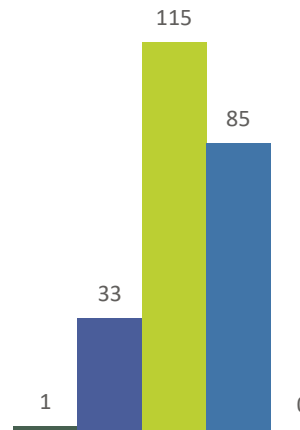
● American Indian/Alaskan Native ● Multi-racial ● White ● Black/African American ● Asian



### Children Leaving Foster Care in FY2023

234

● American Indian/Alaskan Native ● Multi-racial ● White ● Black/African American ● Asian



FY2023

Source: WMPC Foster Care Population: Mindshare Active Child List FY23, last accessed 11/2023

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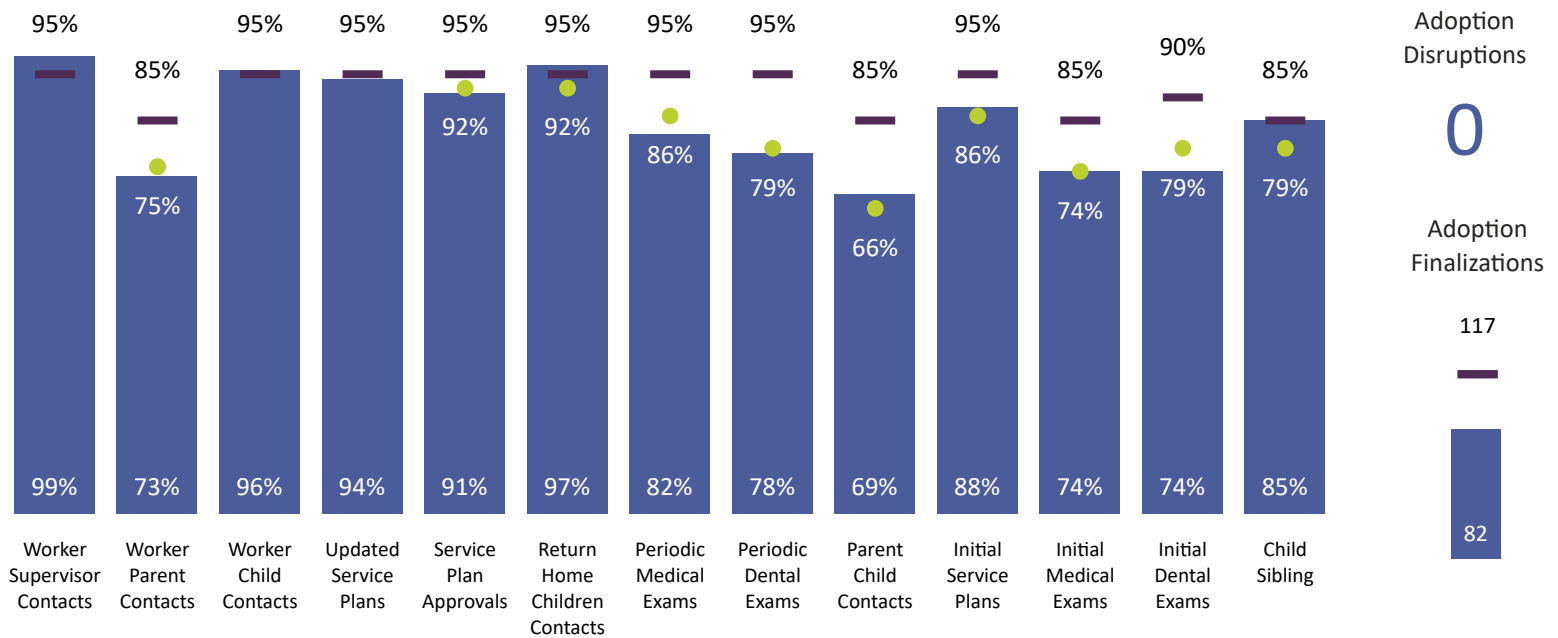
## Executive Summary FY2023



### Key Performance Indicators

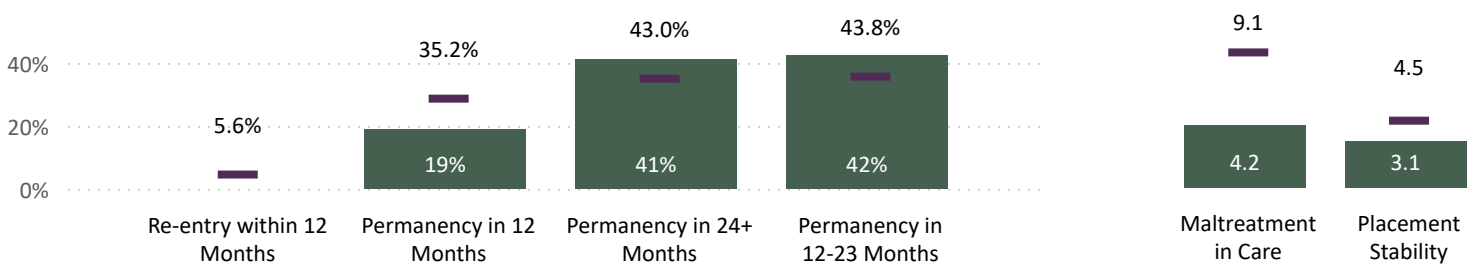
The WMPC Network met contractual requirement for five of twelve measures (highlighted with a green marker). These include: Return Home-Children Contacts, Initial Service Plans, Child-Sibling, Initial Medical Exams, and Parent-Child Contacts. In addition, WMPC outperformed State averages in 10 of 12 measures. Furthermore, this year's performance is better as it compares to FY22, when WMPC did not meet any MISEP measures. WMPC met MISEP measures for Worker-Supervisor Contacts, Return Home-Children Contacts, Worker-Child Contacts and Adoption Disruptions.

● WMPC Performance ● Contract Benchmark — MISEP



### Federal Performance Outcome Measures

The WMPC Network met the requirement for three of the six federal measures. These measures include Re-entry within 12 Months, Maltreatment in Care, and Placement Stability. Lower is better for these measures.



### WMPC Network Outcome Measures

The network exceeded the contractual requirement for relative placements but did not meet benchmarks for Community Placement, Licensed Foster Homes and Relative Licensing.



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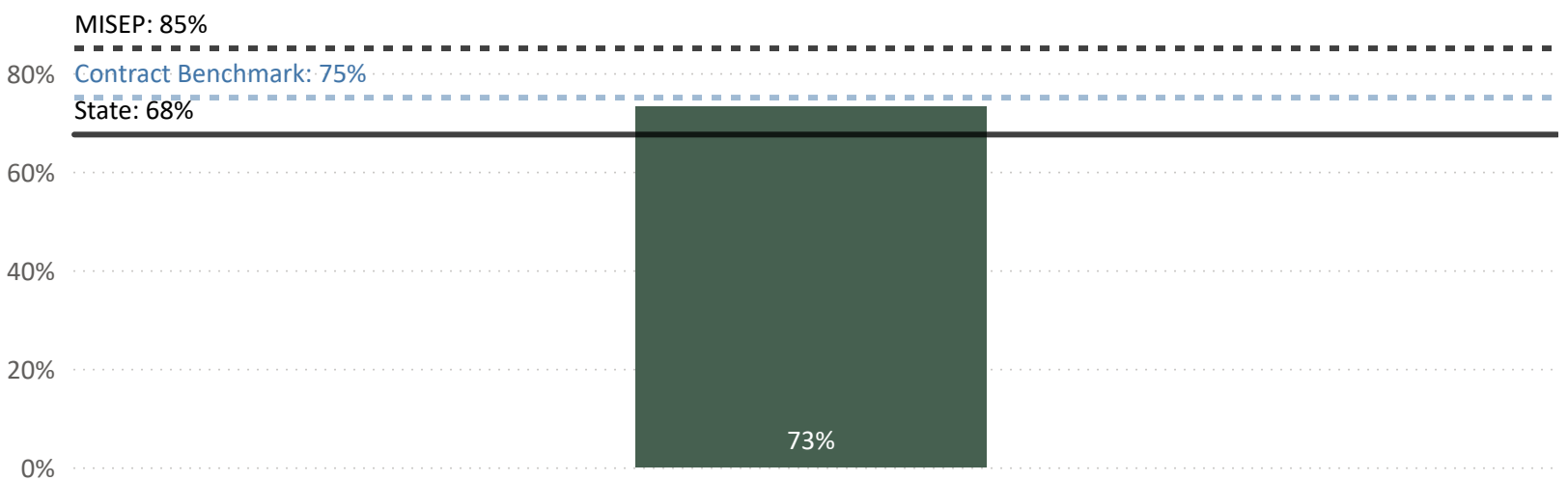


## Worker-Parent Contacts

**MISEP | Measure Definition:** At least 85% of parents whose children have a permanency goal of reunification shall have face to face contact by the assigned caseworker in accordance with the guidelines in FOM 722-06H, which states the caseworker must have at least two face-to-face contacts with the legal parent or guardian, with at least one contact occurring at the parent or guardian's home or living environment, during the first month following initial out-of-home placement. In subsequent months the caseworker must have face-to-face contact with the legal parent or guardian at least once per calendar month. At least one contact each quarter must occur in the parent's residence.

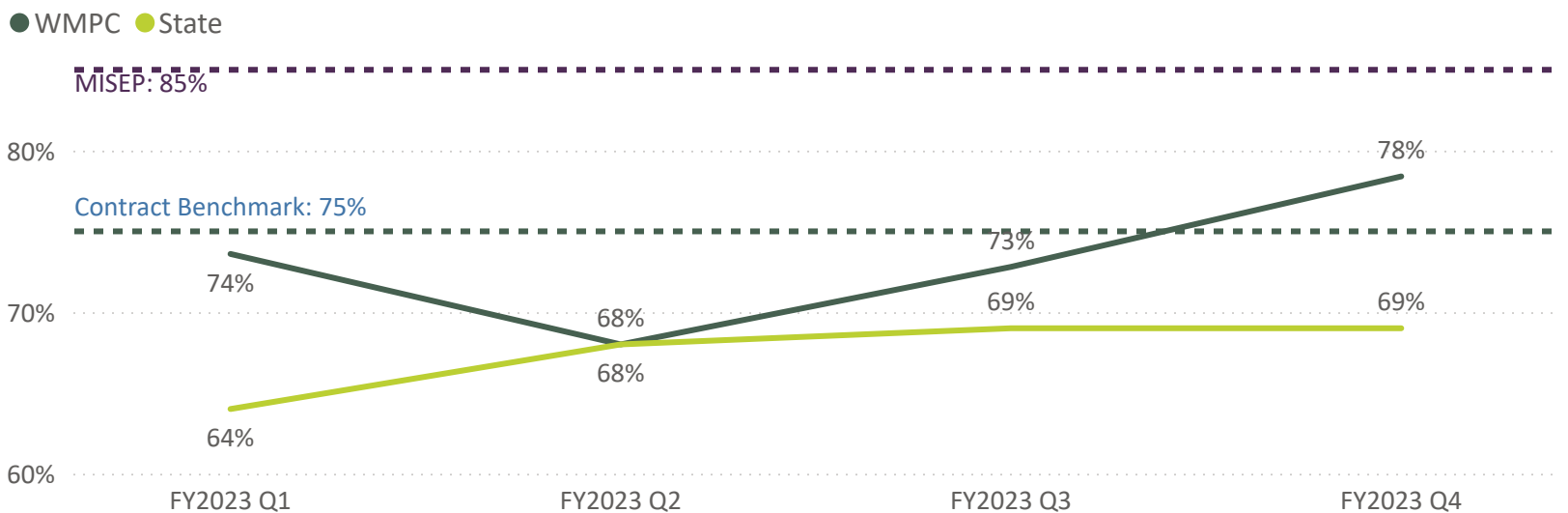
## Annual Performance

In FY2023, 73% of parents for the network were visited in accordance with MISEP contract requirements. WMPC did not meet Contract benchmark of 75% but exceeded State average of 68%.



## Quarterly Trend

While WMPC did not meet Contract Benchmark in FY23 Q1, Q2 and Q3, there was a steady increase in performance from FY2023 Q2 peaking in FY2023 Q4 at 78% and exceeding Contract benchmark. In addition, WMPC network met or exceeded State averages for all Quarters in FY2023.



## FY2023

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report



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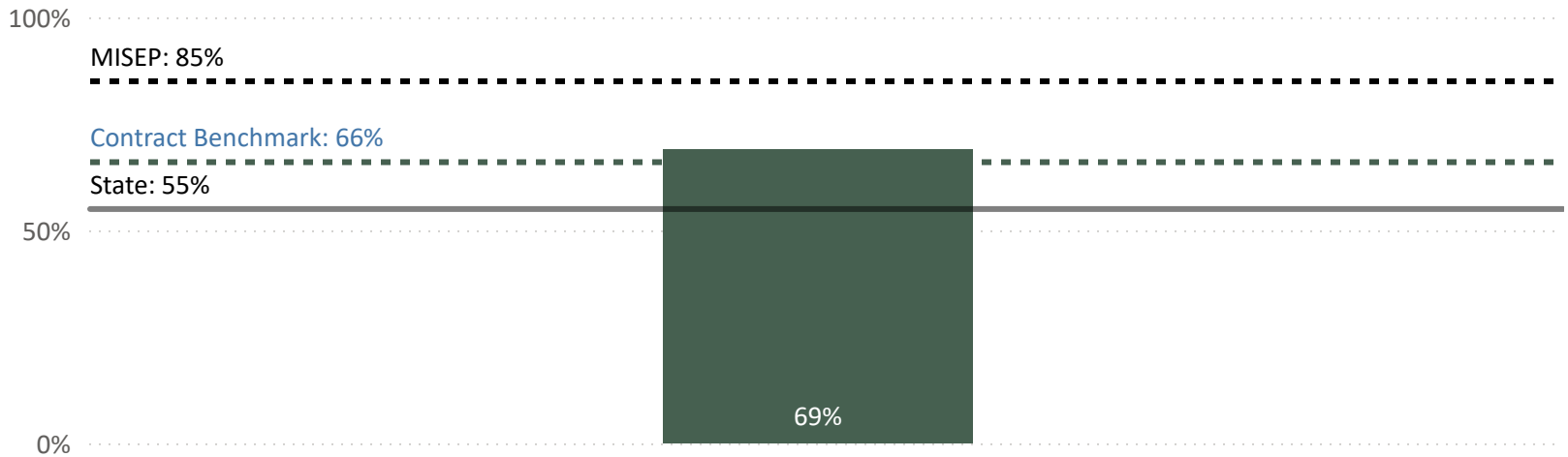


## Parent-Child Contacts

**MISEP | Measure Definition:** No fewer than 85% of children with a goal of reunification shall have visitation with their parent(s) in accordance with Children's Foster Care Manual (FOM) 722-06I Policy. Parenting time is determined by the age of the youngest child of the sibling group in care at the time of removal. If the youngest child entered care between 0-5 years old, parenting time must occur twice per week. If the youngest sibling entered care at 6 years or older, parenting time must occur weekly.

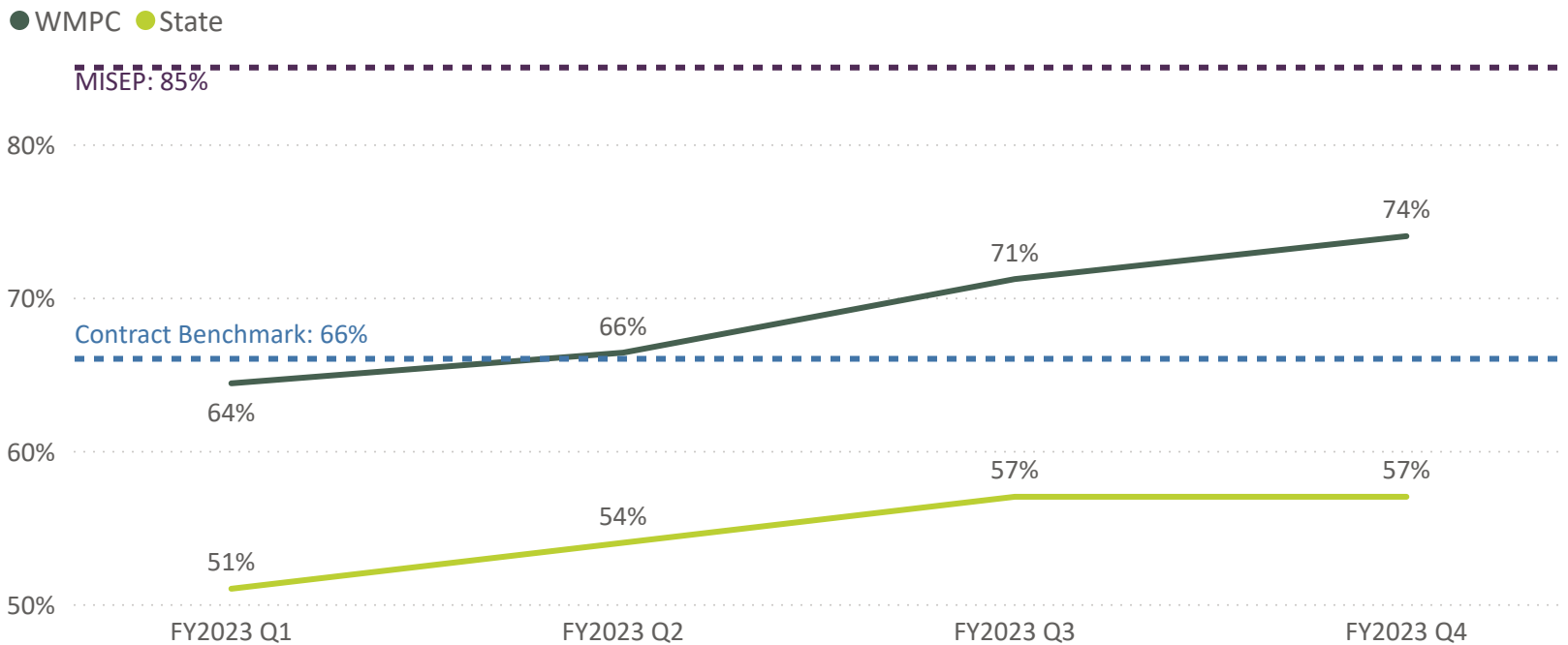
## Annual Performance

In FY2023, WMPC performance on this measure was 69% which exceeded Contract benchmark. In addition, WMPC exceeded State average of 55%. WMPC network did not meet MISEP benchmark.



## Quarterly Trend

While WMPC did not meet Contract benchmark in FY23 Q1, there was a positive progressive increase in performance from FY2023 Q2 peaking in FY2023 Q4 at 74%. The network outperformed State averages in all Quarters.



FY2023

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report

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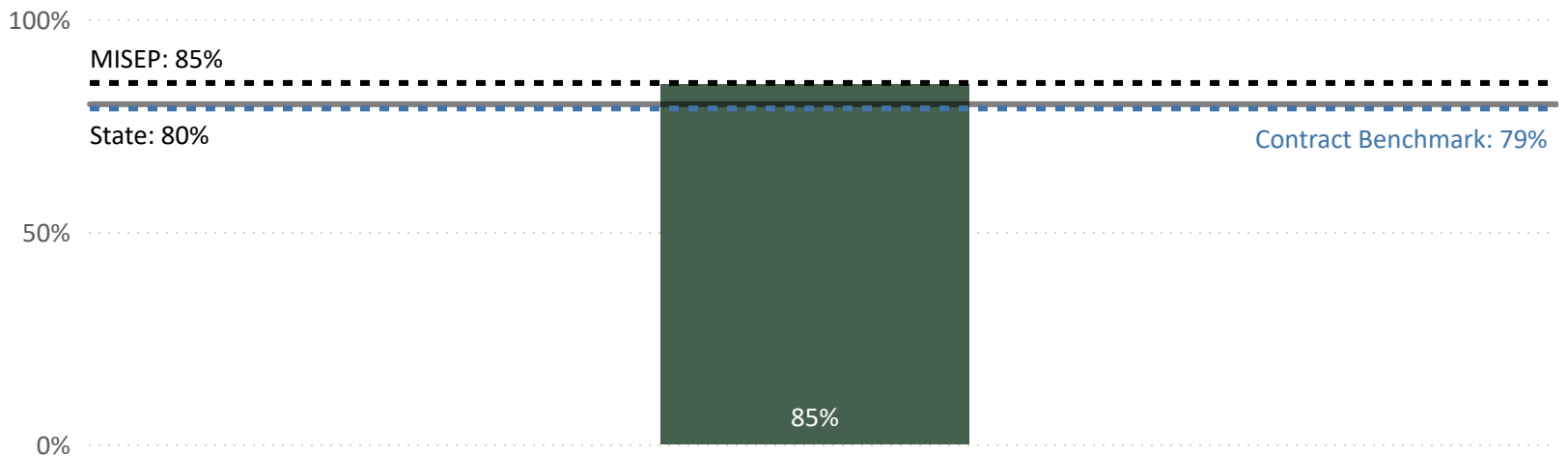


## Child-Sibling Contacts

**MISEP | Measure Definition:** At least 85% of children in foster care who have siblings in custody with whom they are not placed shall have at least monthly visits with their siblings who are placed elsewhere in DHHS foster care custody, unless specified exceptions apply.

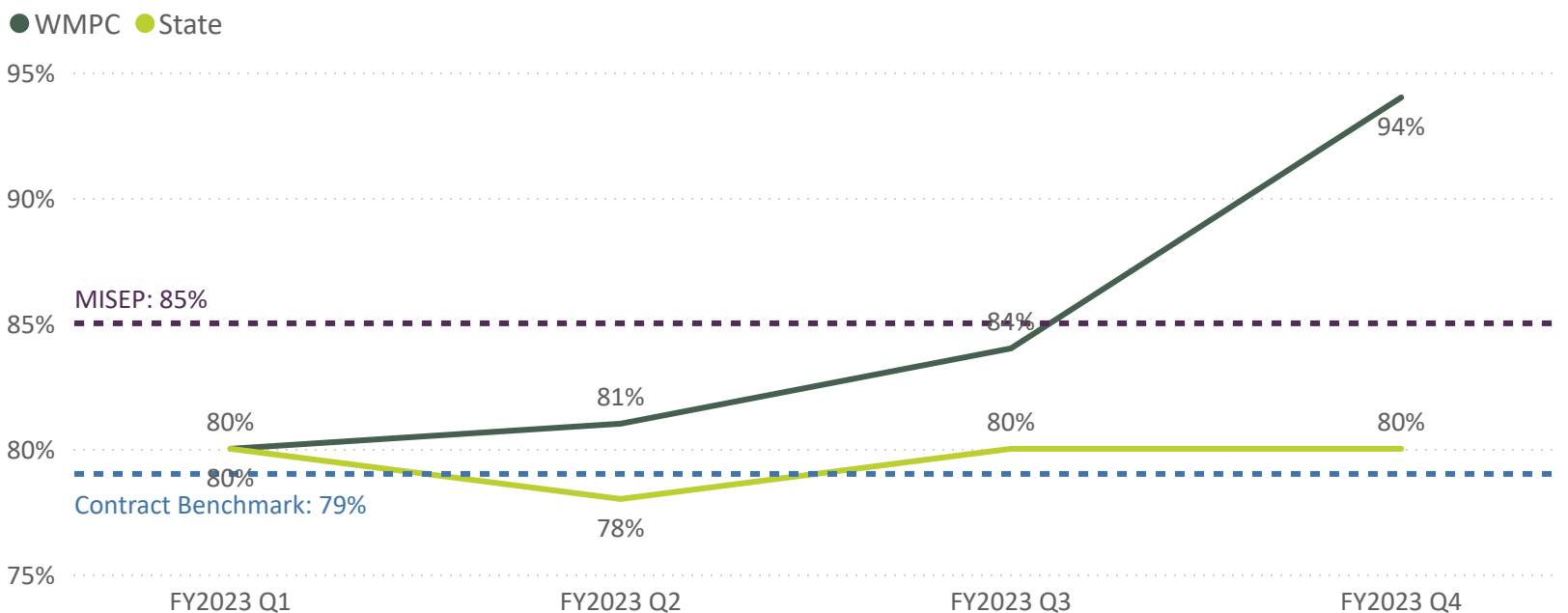
### Annual Performance

In FY2023, WMPC performance on this measure was 85% which exceeds Contract benchmark but also meets MISEP benchmark. WMPC also exceeded State average of 80%.



### Quarterly Trend

WMPC not only exceeded Contract benchmark but also met or outperformed State averages in all Quarters. In addition, the network had a rapid and progressive increase in performance from FY2023 Q1 peaking in FY2023 Q4 at 94%, which exceeded MISEP benchmark.



# FY2023

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report

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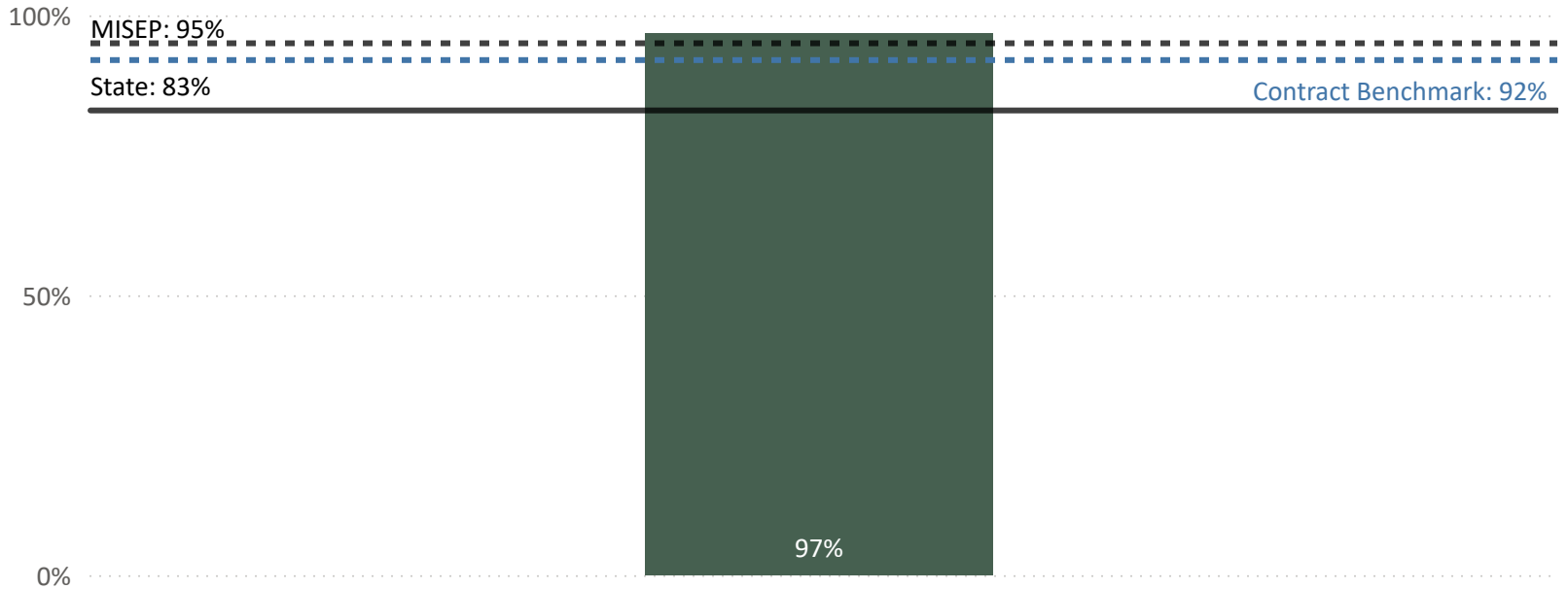


## Returned Home Children Contacts

**MISEP | Measure Definition:** The caseworker must have weekly face-to-face contact in the home with at least 95% of the families (parent/legal guardian and the child) for the first month following reunification or parental placement, with at least one contact each month being a private meeting between the child and the caseworker.

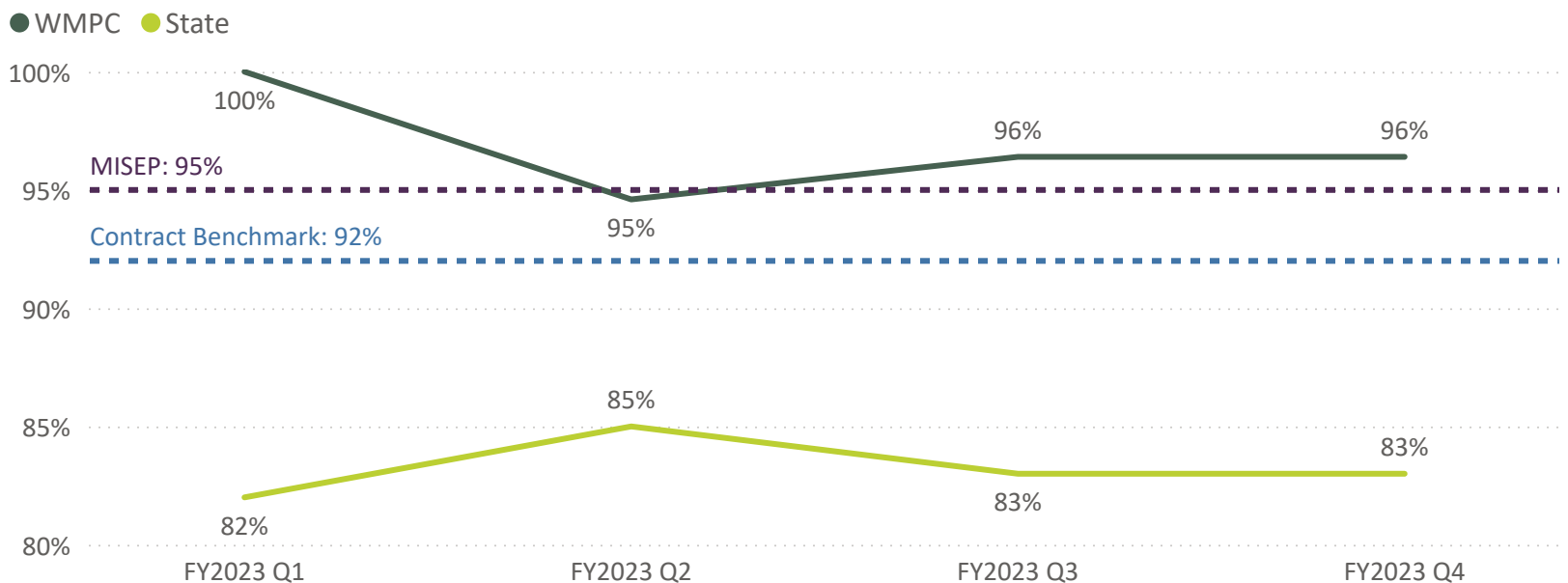
### Annual Performance

WMPC network performance was 97% for this measure, which exceeds Contract benchmark of 92%, MISEP benchmark of 95% and State average of 83%.



### Quarterly Trend

For all Quarters in FY2023, WMPC performance met or exceeded Contract and MISEP benchmarks with a 100% in FY2023 Q1. The network outperformed State by at least 10% difference for all quarters.



FY2023

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 11/2023; State Performance: CSA Monthly Management Report.

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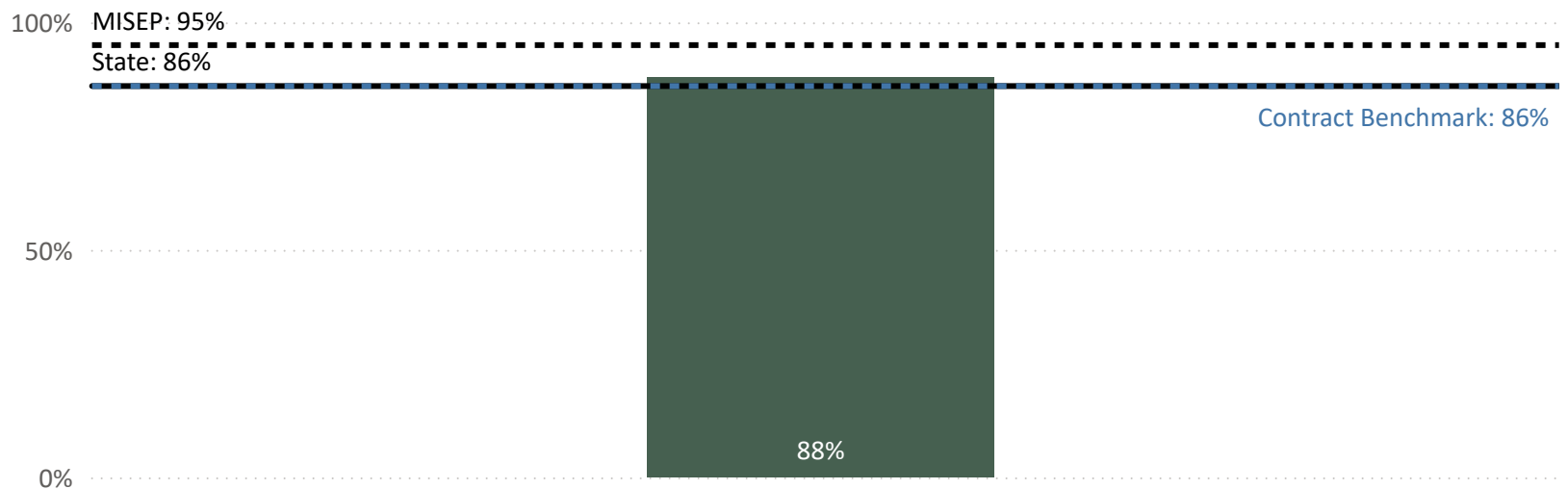
## Initial Service Plans

**MISEP | Measure Definition:** At least 95% of children shall have an initial service plan completed within 30 days of entry into foster care.

**WMPC Contract Amendment | Measure Definition:** At least 86% of children supervised shall have an initial service plan completed within 30 days of entry into foster care, in accordance with the guidelines in FOM 722-061 Policy by the end of FY2023.

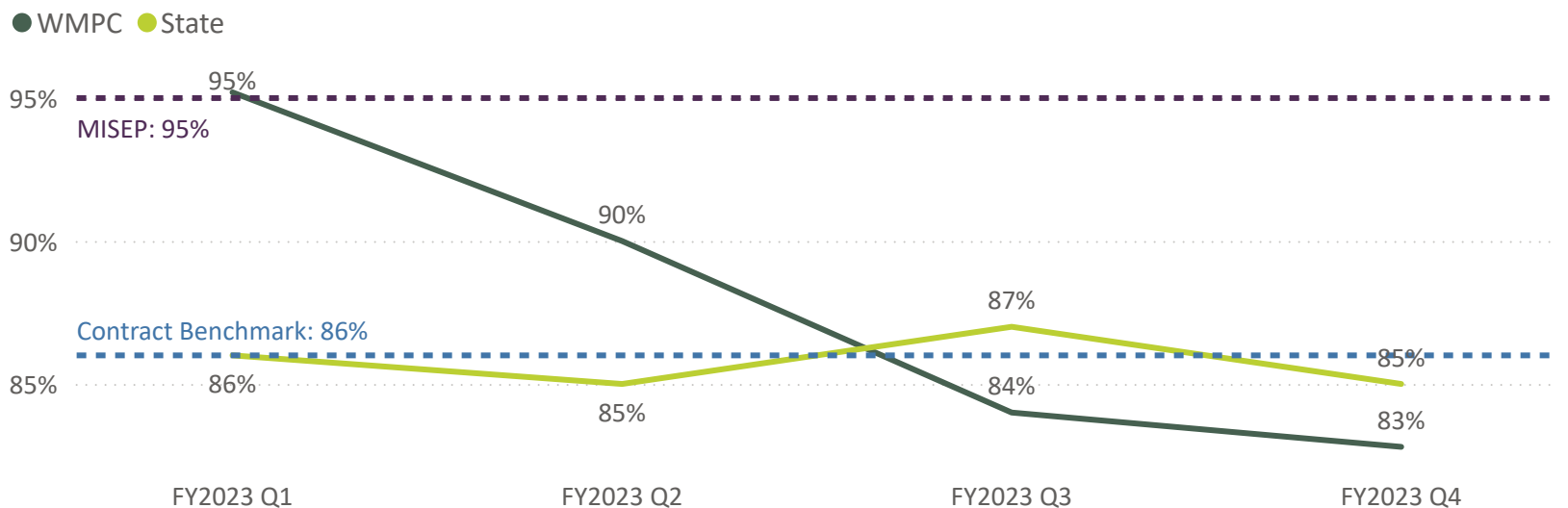
## Annual Performance

88% of children in the WMPC network had an initial service plan completed within 30 days of entry into foster care. The WMPC network exceeds both Contract benchmark and State average but is below MISEP benchmark.



## Quarterly Trend

WMPC network met Contract benchmark in FY2023 Q1 and Q2, thereafter, there was a decrease in performance for FY2023 Q3 and Q4. For FY2023 Q3 and Q4, the performance did not meet both Contract benchmark and State averages.



## FY2023 Q3

Source: MiSACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report, June 2023

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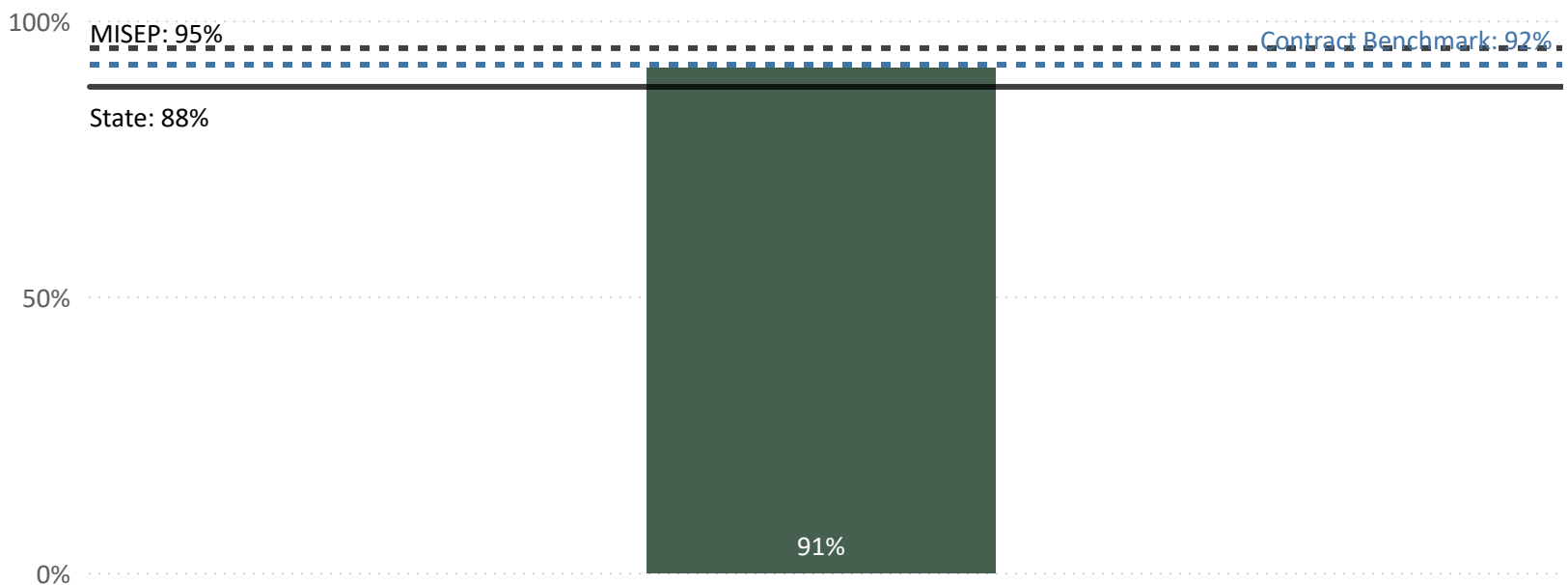
## Service Plan Approvals

**MISEP | Measure Definition:** At least 95% of children shall have a case service plan approved within 14 days of case worker submission to the supervisor for review.

**WMPC Contract Amendment | Measure Definition:** At least 92% of children supervised shall have a case service plan approved within 14 days of submission to supervisor, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

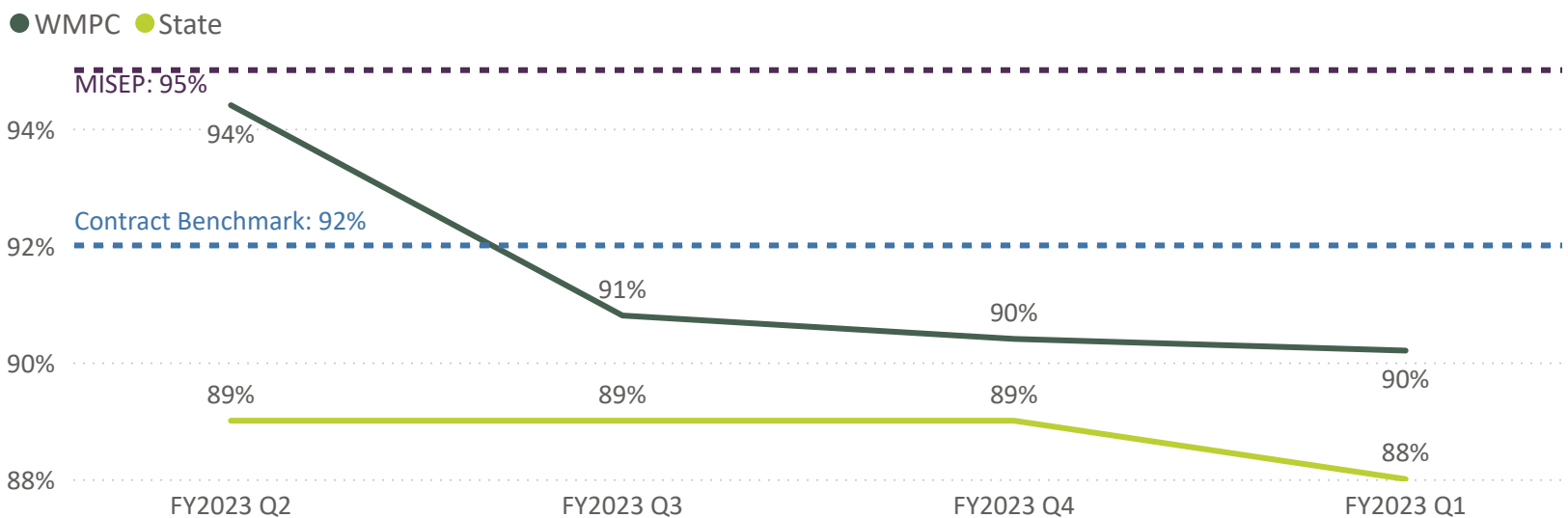
## Annual Performance

91% of children in the WMPC network had service plans approved timely. The network surpassed State average but did not meet Contract and MISEP benchmark requirements for timely completion of service plan approvals.



## Quarterly Trend

A strong WMPC network performance of 94% in FY2023 Q1, was followed by a decrease in performance for FY2023 Q2, Q3 and Q4. However, the network performance exceeded State averages in all Quarters.



FY2023

Source: MiSACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report

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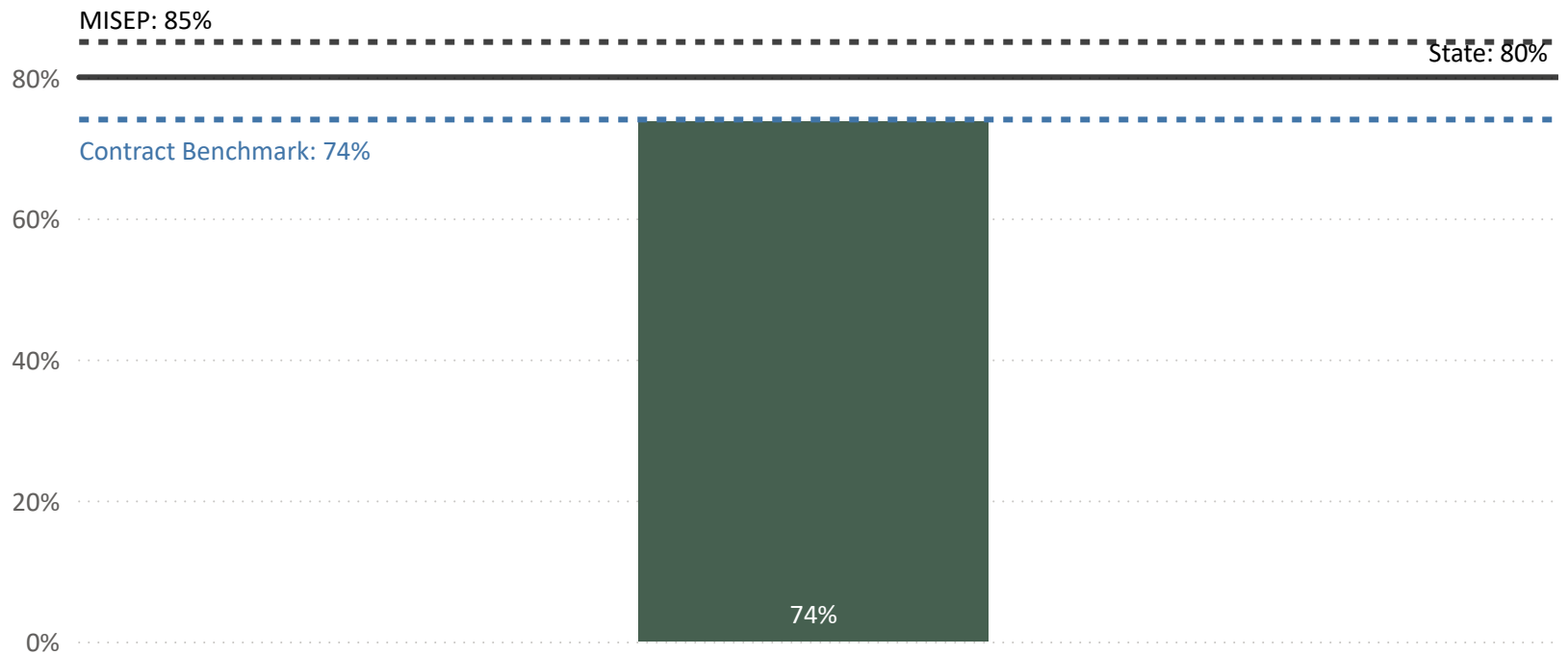
## Initial Medical Exams

**MISEP | Measure Definition:** No fewer than 85% of children will have an initial medical exam within 30 days of removal.

**WMPC Contract Amendment | Measure Definition:** At least 74% of children supervised shall have an initial medical examination within 30 days of entry into foster care, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

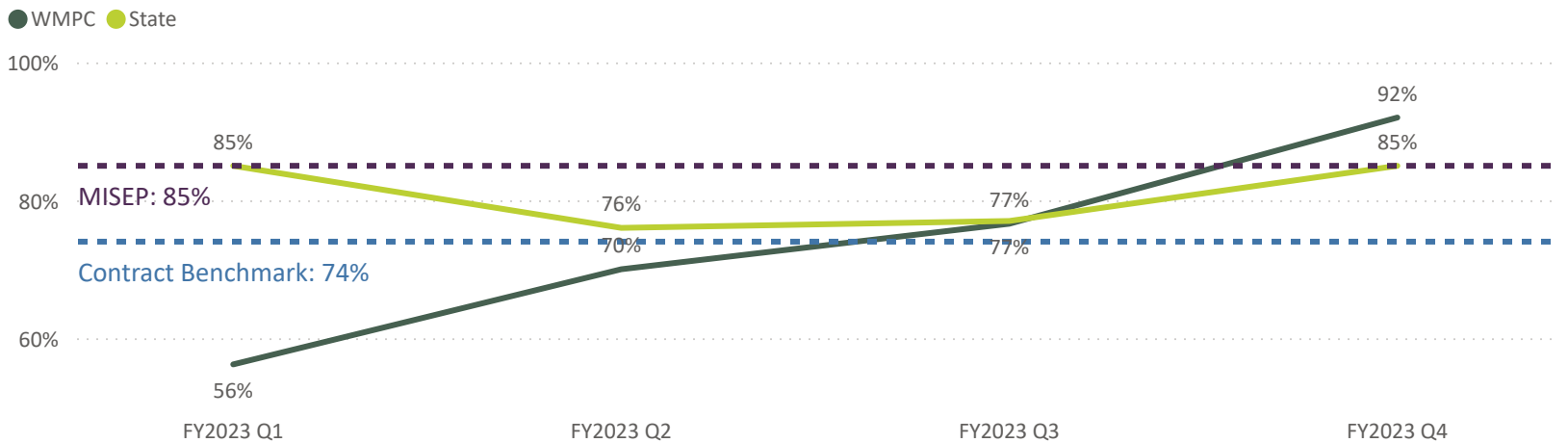
## Annual Performance

74% of children had an initial medical exam within 30 days of removal. The WMPC network met Contract benchmark of 74% but was below both MISEP benchmark of 85% and State average of 80%.



## Quarterly Trend

WMPC network performance in FY2023 Q1 was well below Contract benchmark and State average but was followed by steady positive improvement in performance for FY2023 Q2, Q3 and peaked in FY2023 Q4 at 92% exceeded Contract and MISEP benchmark and State average.



FY2023

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Last accessed 11/2023;  
State Performance: CSA Monthly Management Report

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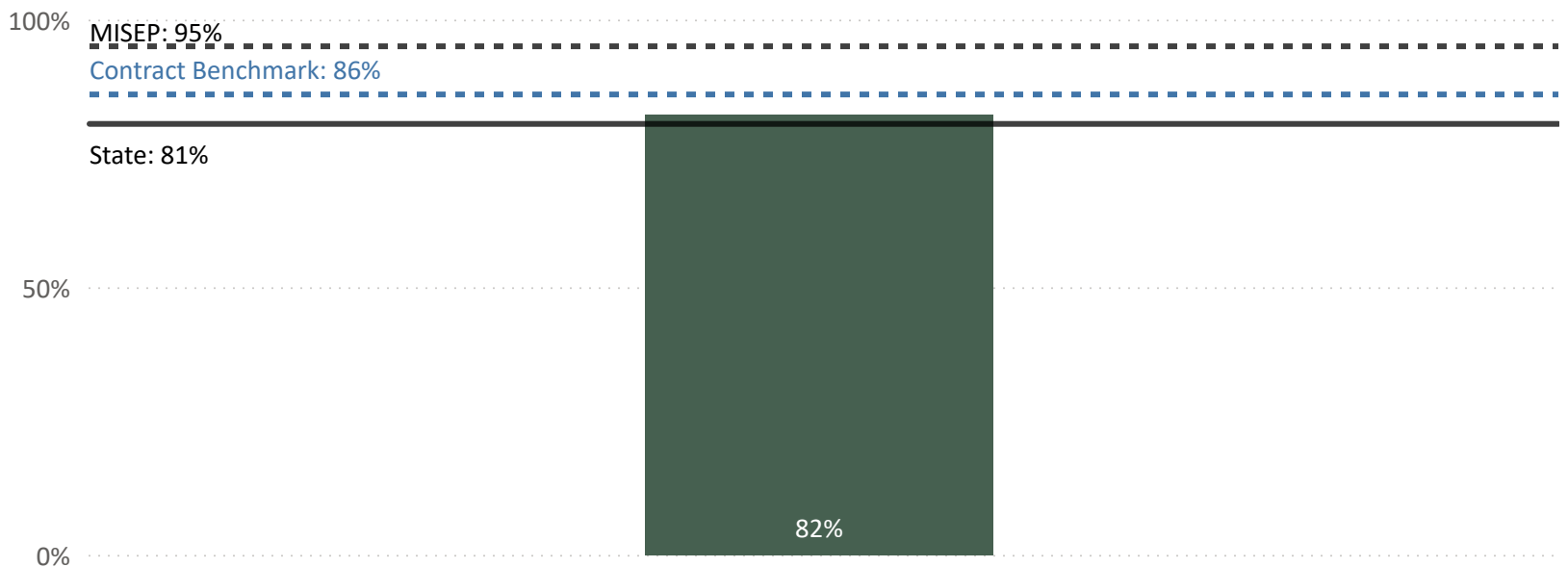
## Periodic Medical Exams

**MISEP | Measure Definition:** Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings.

**WMPC Contract Amendment | Measure Definition:** At least 86% of children supervised shall have periodic and ongoing medical examinations and screenings according to guidelines set forth by the American Academy of Pediatrics, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

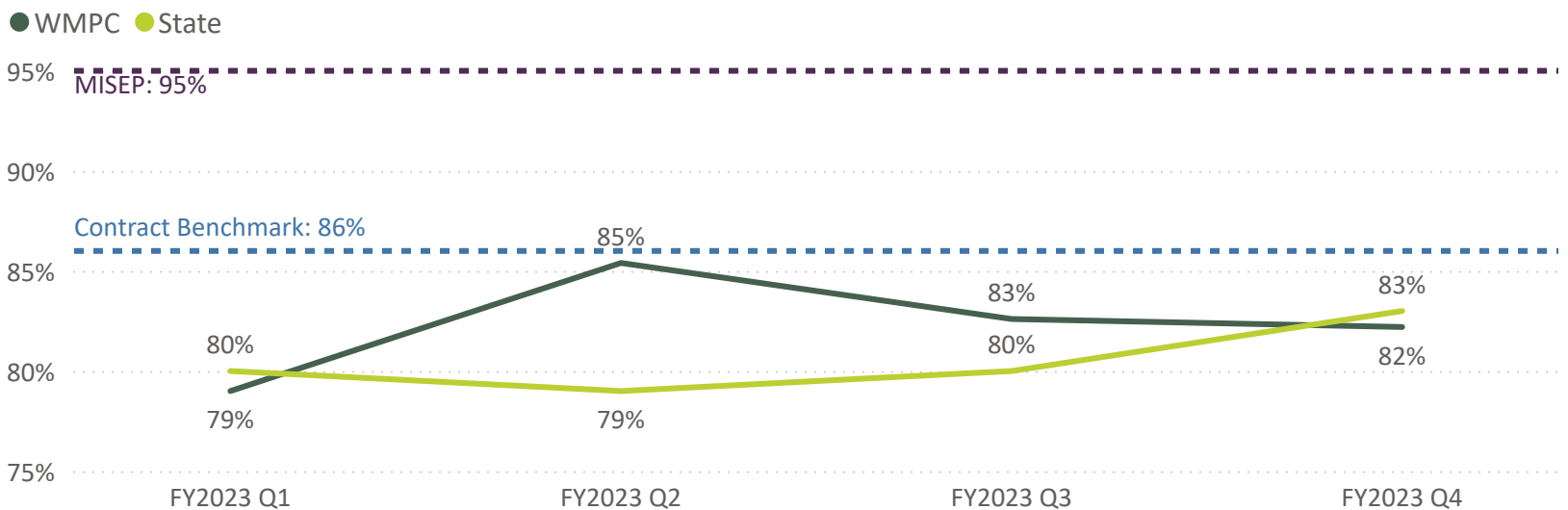
## Annual Performance

82% of children in the WMPC network received a timely periodic medical exam and screening. The network did not meet Contract and MISEP benchmarks. However, the network surpassed the State average for performance of 81%.



## Quarterly Trend

WMPC network Quarter performance in FY2023 rotated between 79-85% with the best Quarter by FY2023 Q2, followed by FY2023 Q3 who exceeded State average. However, none of the Quarters met Contract or MISEP benchmark.



# FY2023

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 8/2023; State Performance: CSA Monthly Management Report, June 2023, Prior 3 Months

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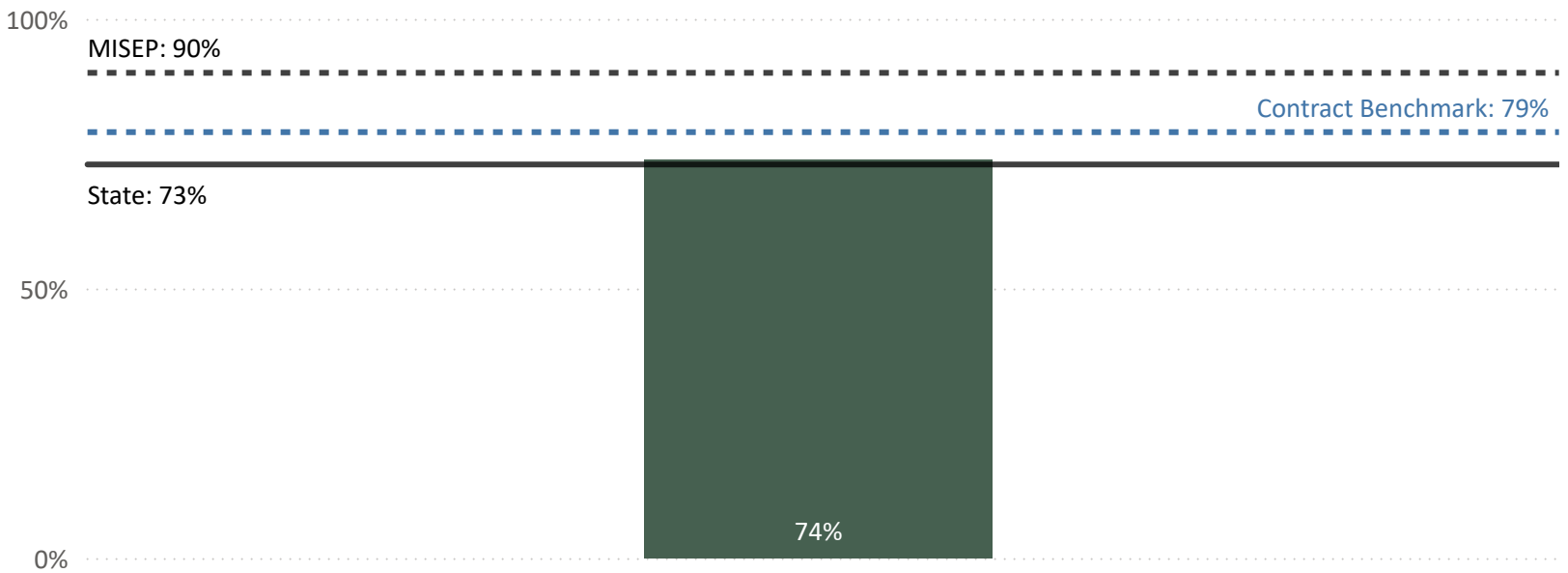
## Initial Dental Exams

**MISEP | Measure Definition:** No fewer than 90% of children shall have an initial dental examination within 90 days of removal unless the child has had an exam within 6 months prior to placement or the child is less than one years of age.

**WMPC Contract Amendment | Measure Definition:** At least 79% of children shall have an initial dental examination completed within 90 days of entry into foster care, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

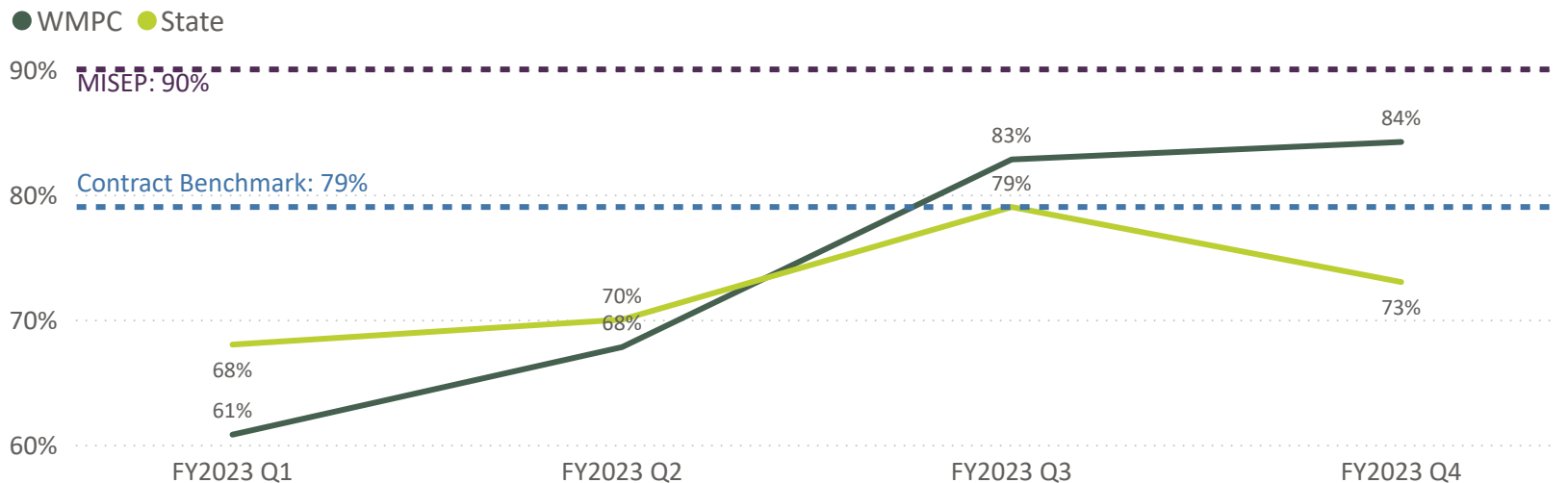
## Annual Performance

In FY2023, 74% of children in the WMPC network had an initial dental exam as required by MISEP. The WMPC Network out performed the State average for this measure and but failed to meet Contract and MISEP benchmarks.



## Quarterly Trend

A slow performance start of 61% in FY2023 Q1 was followed by a steady positive increment in performance in the proceeding Quarters that peaked in FY2023 Q4 at 84%. WMPC network surpassed Contract benchmark and State average in FY2023 Q3 and Q4 but did not meet MISEP benchmark.



FY2023

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 11/2023. State Performance: CSA Monthly Management Report.



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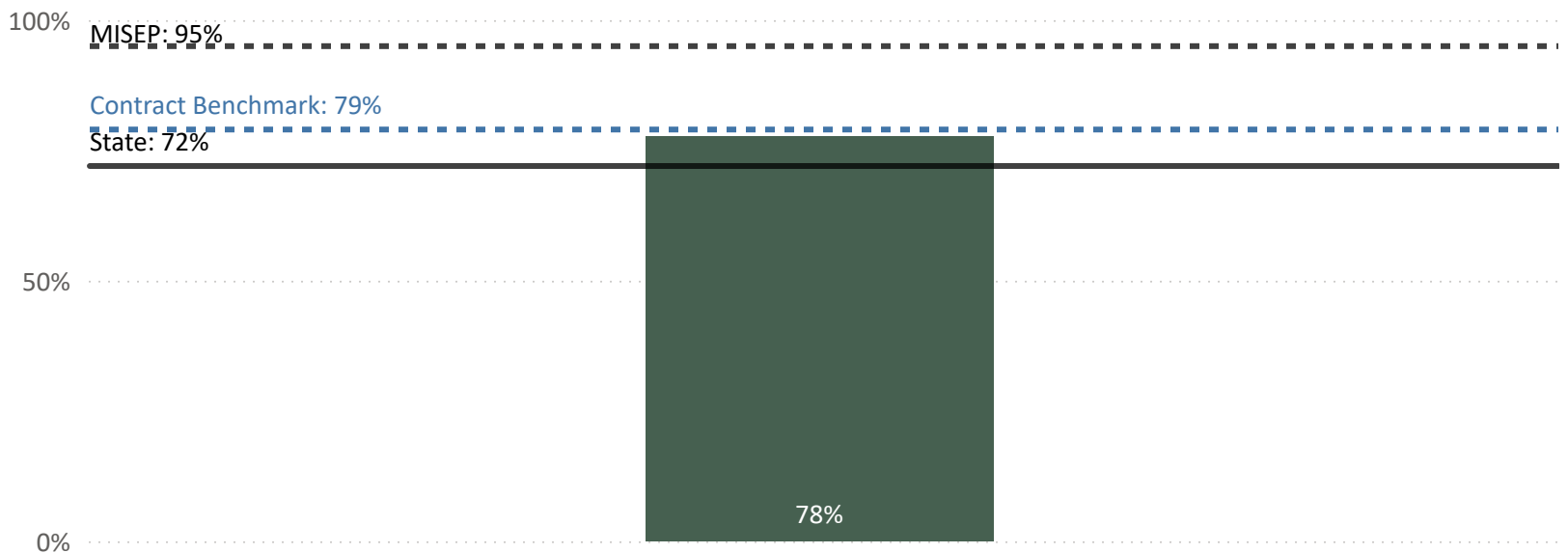
## Periodic Dental Exams

**MISEP | Measure Definition:** Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings.

**WMPC Contract Amendment | Measure Definition:** At least 79% of children supervised shall receive periodic and ongoing dental examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

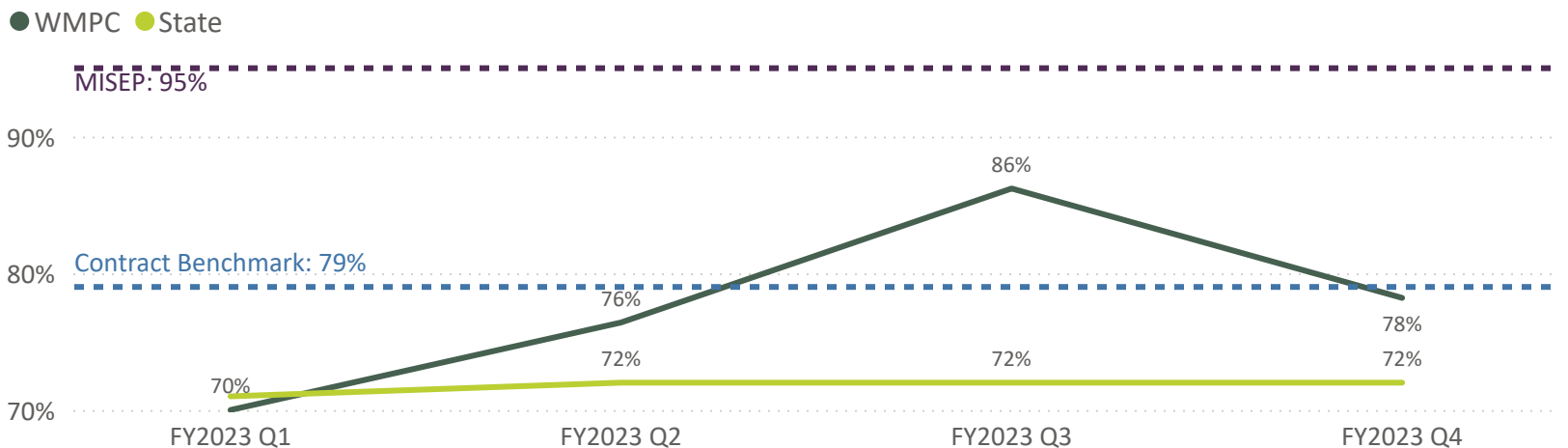
## Annual Performance

78% of children in the WMPC network had an initial dental exam as required by MISEP in FY2023. The WMPC network out performed the State (72%) but did not meet the MISEP and Contract benchmark.



## Quarterly Trend

WMPC network Quarter performance in FY2023 rotated between 70-86% with the best Quarter by FY2023 Q3, followed by FY2023 Q4. The network performance in all quarters met or exceeded State average and exceeded Contract benchmark in FY23 Q4.



## FY2023

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, last accessed 11/2023; State Performance: CSA Monthly Management Report.

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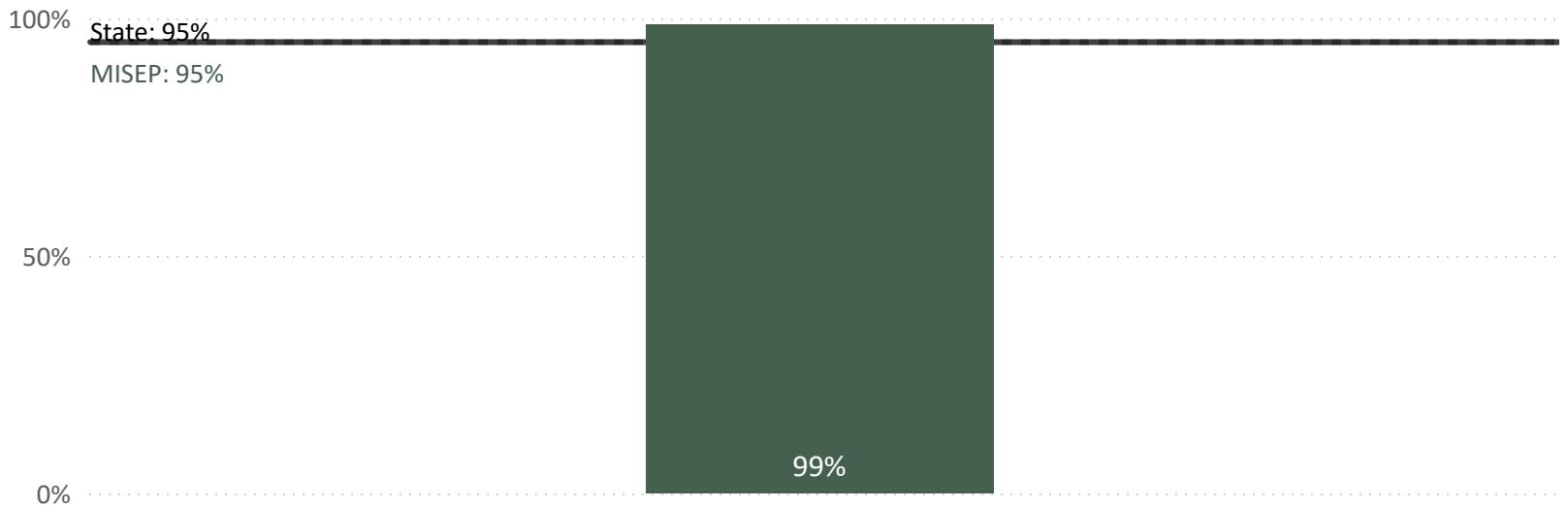


## Worker-Supervisor Contacts

**MISEP | Measure Definition:** At least 95% of caseworkers shall meet with their assigned supervisor in accordance with the guidelines in FOM 722-06H, which states the caseworker must meet with their supervisor at least monthly for case consultation on every assigned case. Monthly case consultation may be conducted in person or by video conference.

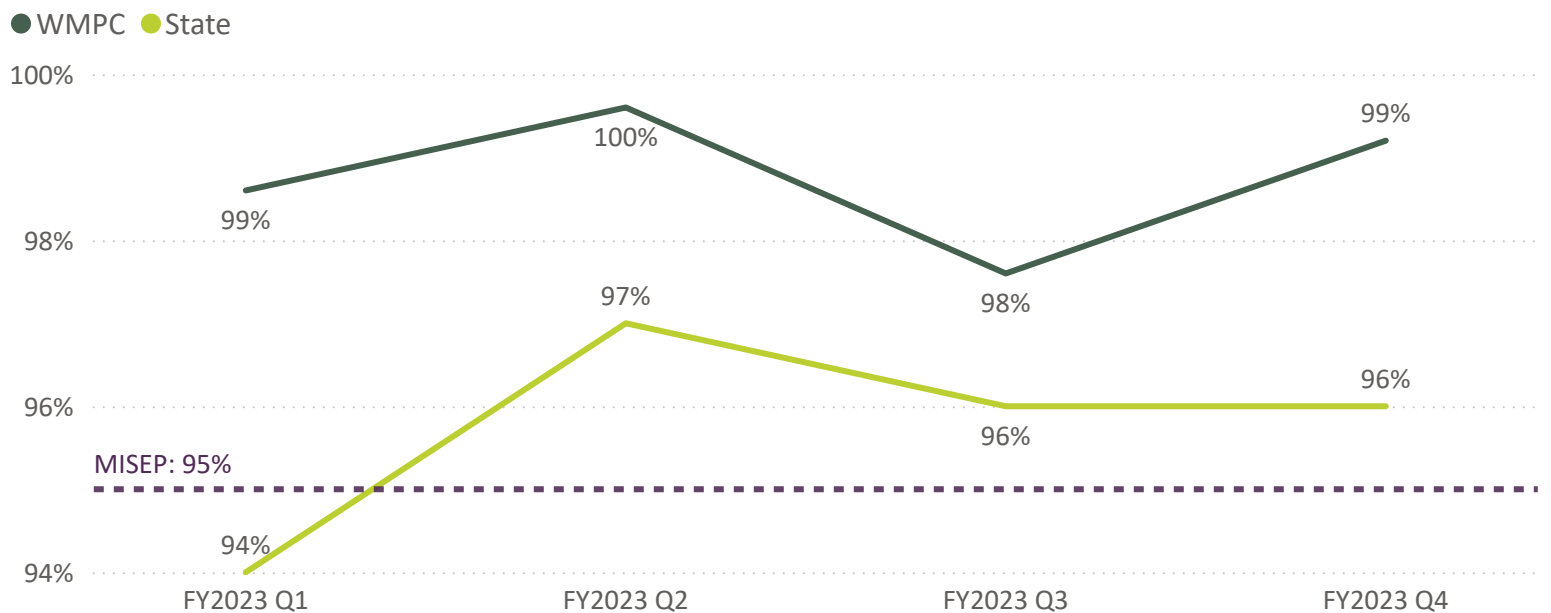
### Annual Performance

WMPC network performance was 99% for this measure, which exceeds both MISEP benchmark and State average of 95%.



### Quarterly Trend

WMPC exceeded both MISEP benchmark and State average of 95% for all Quarters in FY2023. In Quarter 2, it achieved 100% on Worker-Supervisor contacts.



FY2023

Source: MiSACWIS Infoview CW-2006 CFC Social Work Contacts Timeliness by Agency, Last accessed 11/2023;  
State Performance: CSA Monthly Management Report

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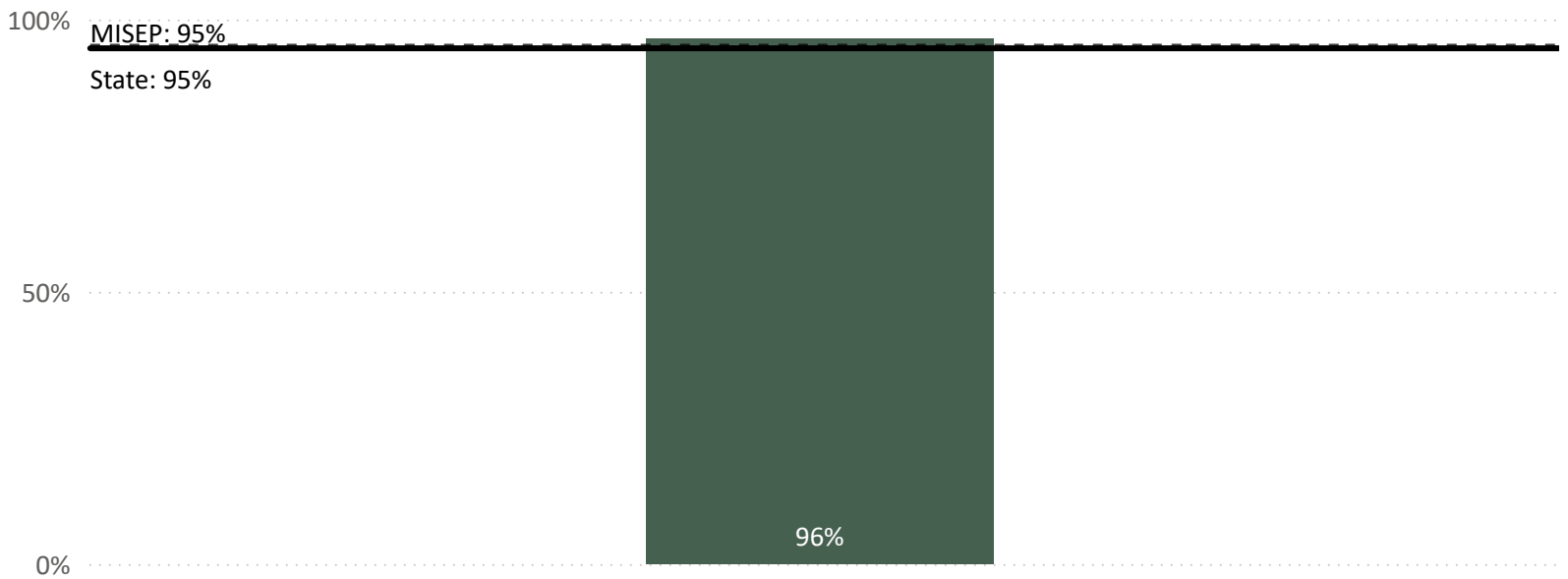


## Worker-Child Contacts

**MISEP | Measure Definition:** At least 95% of children supervised by the Service Provider will be visited by their assigned caseworker in accordance with the guidelines in FOM 722-06H. The caseworker must have at least two face-to-face contacts per month with each child in the first two months following an initial placement or a placement change. The caseworker must have at least one face-to-face contact in the child's placement setting each subsequent calendar month.

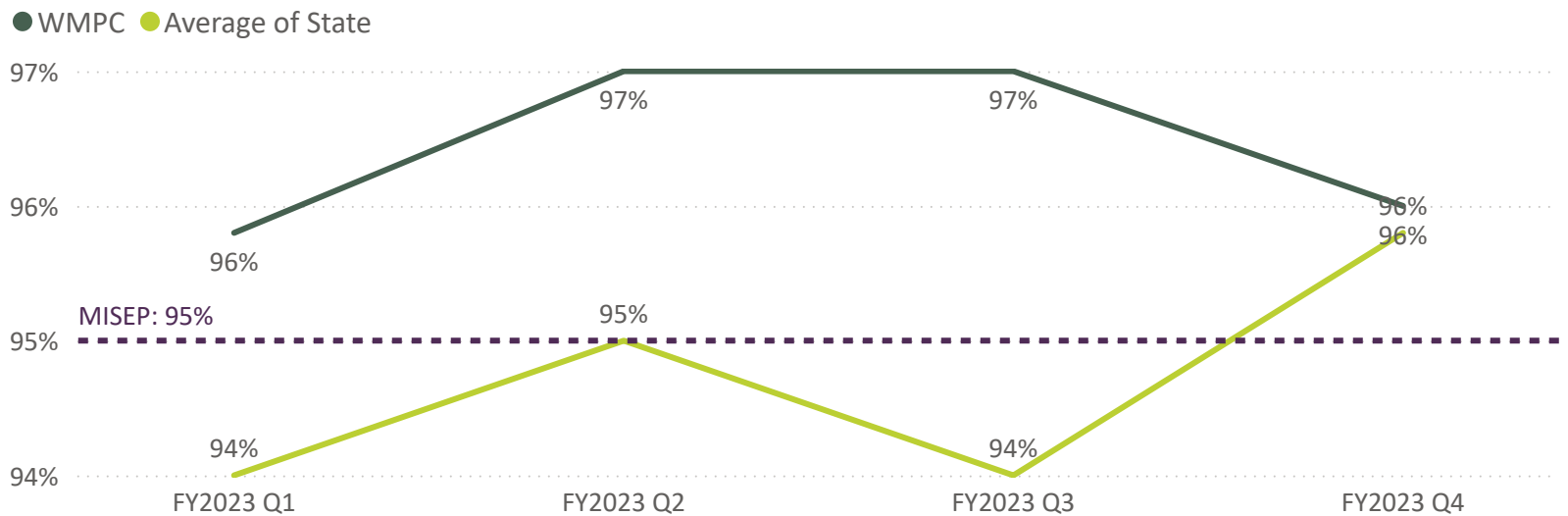
### Annual Performance

WMPC network performance was 96% for this measure, which exceeds both MISEP benchmark and State average of 95%.



### Quarterly Trend

WMPC exceeded both MISEP benchmark and State average of 95% for all Quarters in FY2023 peaking in FY2023 Q2 at 97%.



FY2023

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, last accessed 11/2023; State Performance: CSA Monthly Management Report

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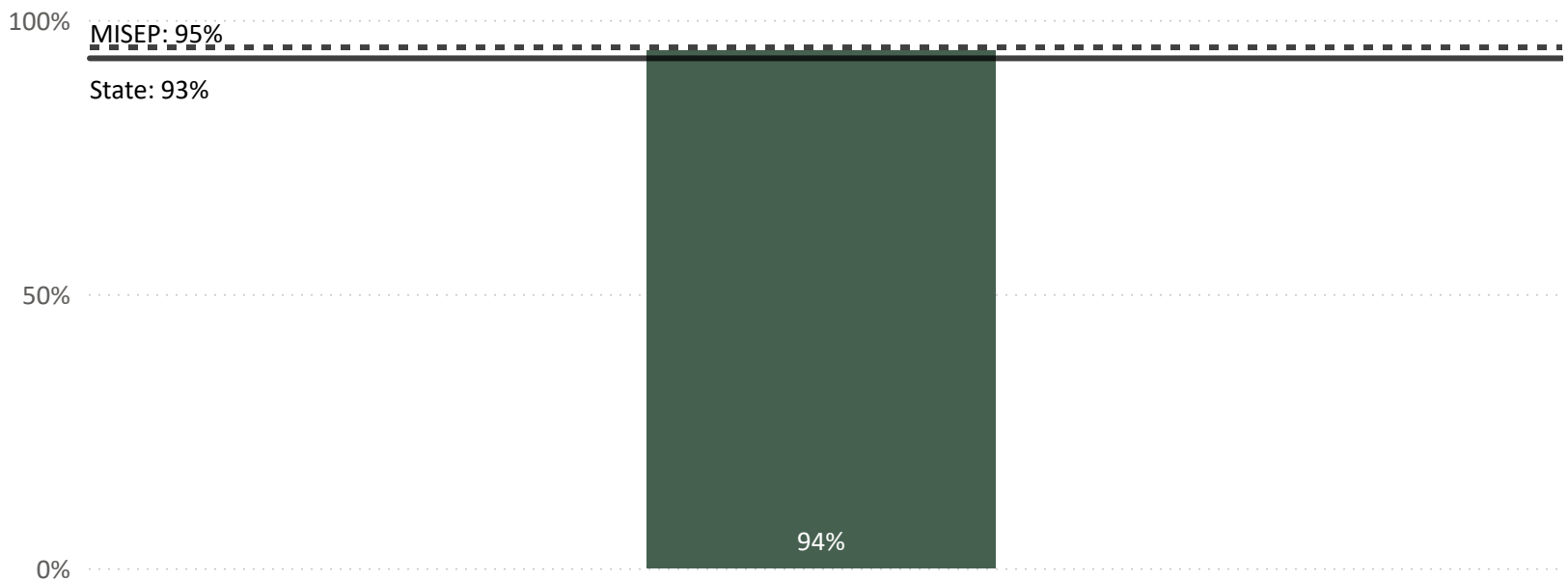
## Updated Service Plans

**MISEP | Measure Definition:** At least 95% of children shall have a service plan updated quarterly.

**WMPC Contract Amendment | Measure Definition:** At least 92% of children supervised shall have a service plan updated quarterly, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2023.

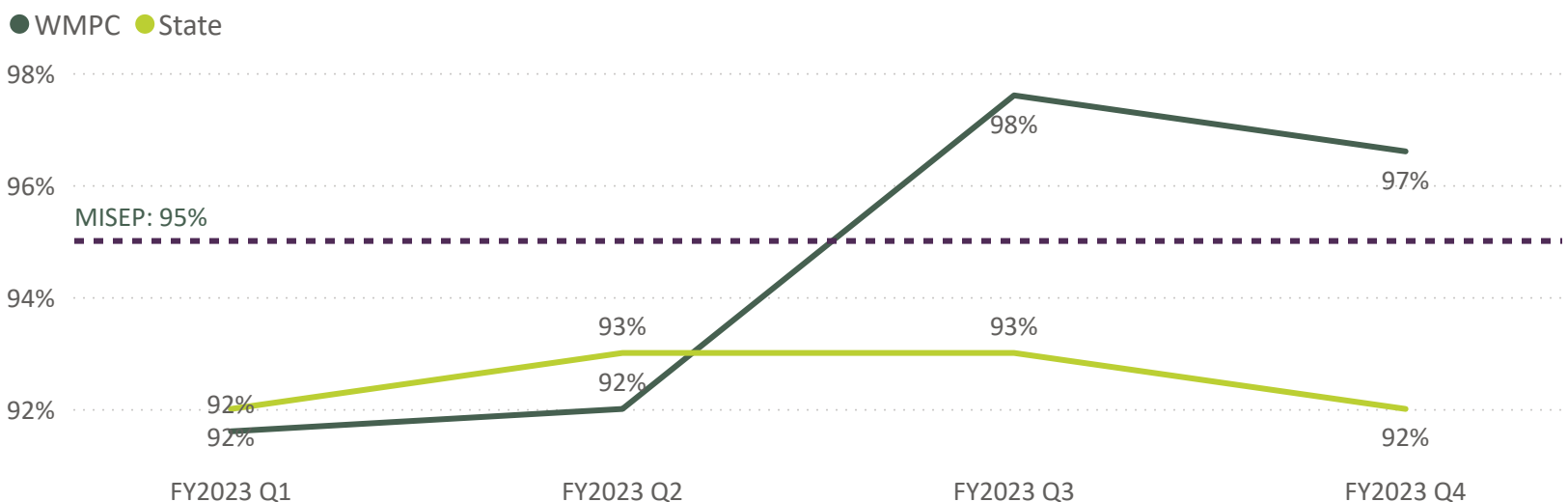
## Annual Performance

94% of children in the WMPC network had a service plan updated in FY2023. This is slightly less than the MISEP benchmark of 95% but exceeds State average.



## Quarterly Trend

After a less than State average performance in FY2023 Q1 and Q2, there was a strong improvement by WMPC network performance in FY2023 Q3 and Q4 that exceeded MISEP benchmark of 95%.



FY2023

Source: MiSACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Last accessed 11/2023; State Performance: CSA Monthly Management Report

# WMPC Annual Performance Report



## Adoption Disruptions

**MISEP | Measure Definition:** Fewer than 5% of placements for adoption shall end in disruption.

0

### Annual Performance

The network did not have any adoption disruptions in FY2023 .

Adoption Disruptions

## Adoption Finalizations

**MISEP | Measure Definition:** By September 30 of the previous fiscal year, at least 80% of the number of children with a goal of adoption and have legal status of 44, 94, or sometimes 40, who were legally free for adoption on September 30 of the previous fiscal year, shall have adoptions finalized.

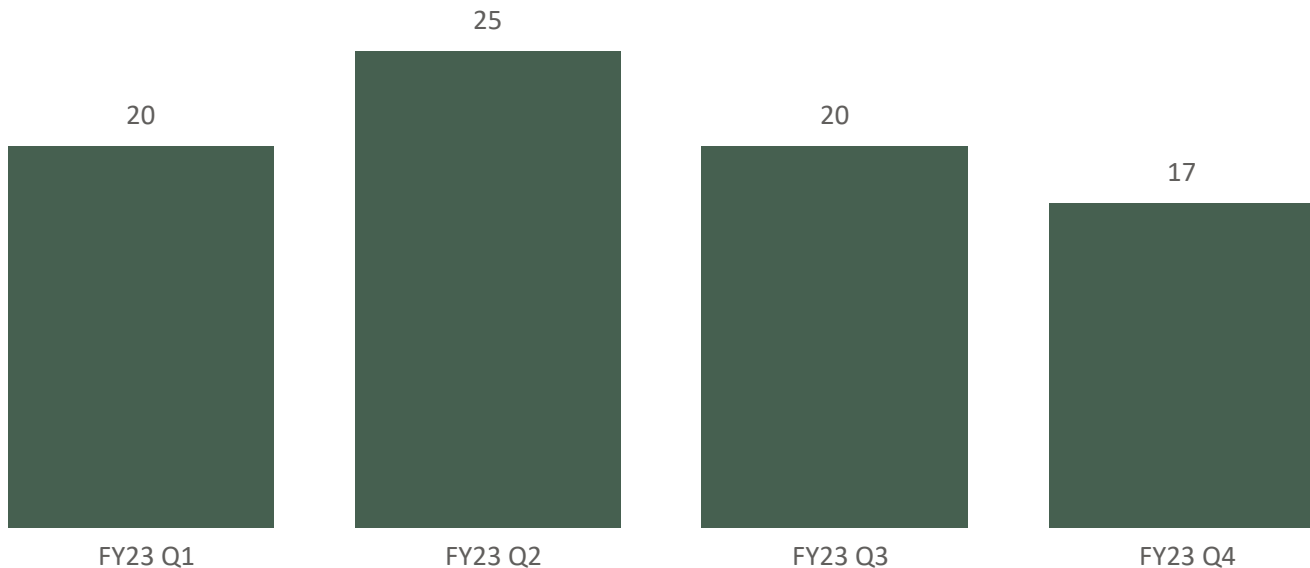
### Annual Performance

The network finalized 82 adoptions which is 70% of the network's annual goal of 117. The WMPC network did not meet the goal of adoption finalizations by the end of FY2023.

Goal: 117



### Quarterly Trend



FY2023

Source: Children Available for Adoption: Mindshare Active Child List. Last Accessed 11/2023.

Finalized Adoptions: KC-3108 Adoption Finalization By Agency

# WMPC Annual Performance Report



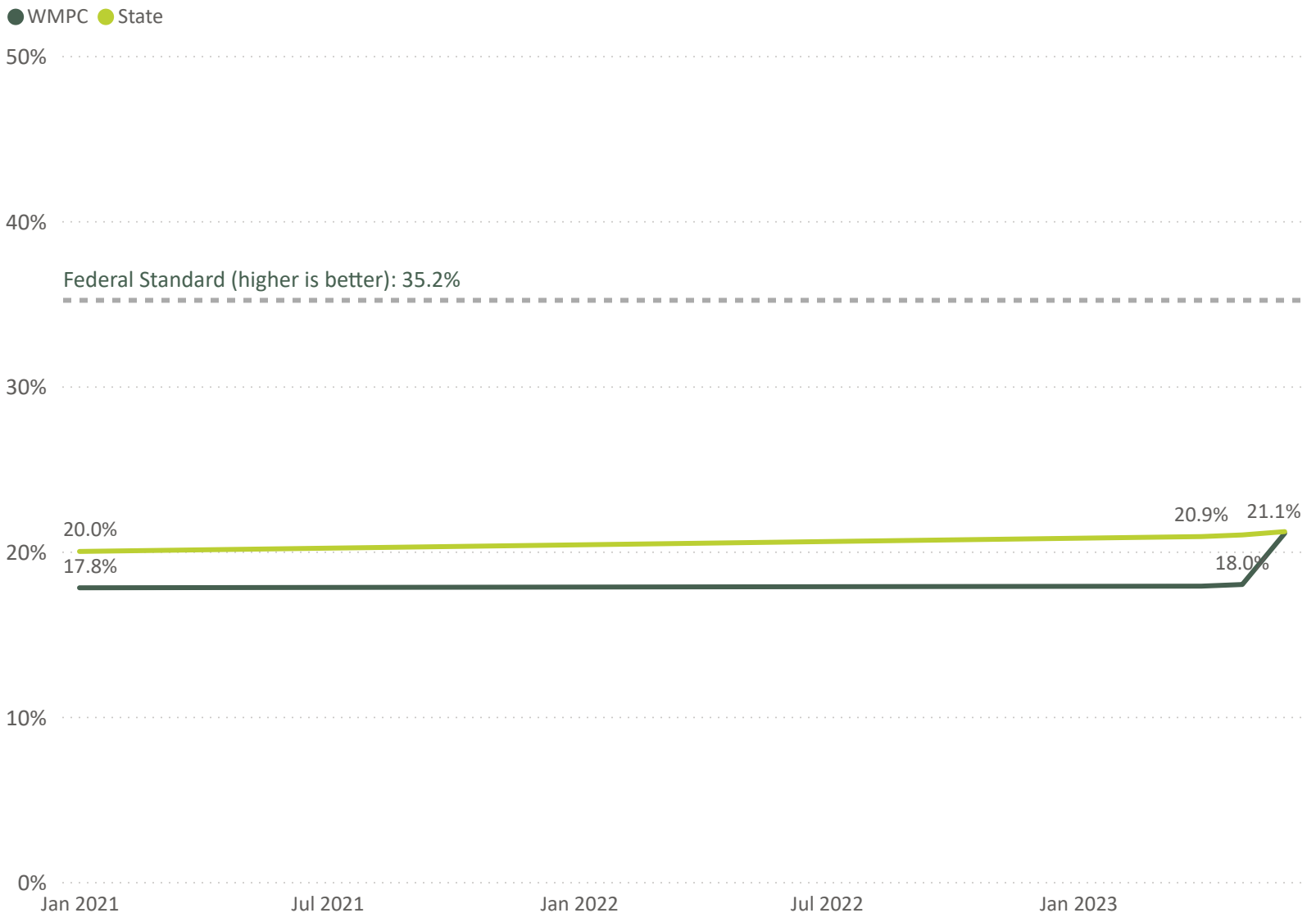
## Permanency in 12 months

**Federal | Measure Definition:** Of all children who enter foster care in a 12-month period, the percentage who are discharged to permanency within 12 months of entering foster care should be at least 35.2%. This percent is the federal standard. Children who are discharged to permanency must not re-enter foster care for the following 12 months to be counted in this measure. **Higher is better for this measure. Note: the most recent performance for this measure is March 2021 as children must remain discharged from foster care for 12 months to be counted.**

**WMPC Contract Amendment | Measure Definition:** At least 24% of children shall achieve permanency with 12 months for children entering foster care by the end of FY2023. The FY2023 goal is 24%, which is an 3% increase from FY2022.

## Annual Performance

For the most recent cohort, 21.2% of children achieved permanency, which did not meet the Federal goal of 35.2% or WMPC contract requirement of 24%. The WMPC network has remained below the federal standard of 35.2% but has met the State's performance in FY2023 Q4. Otherwise throughout FY2023, there was a constant rate from FY2023 Q1 to Q3, below the State performance.



FY2023

Source: NCANDS entry cohorts April 2020 - March 2021, prepared by MDHHS  
DTMB, generated 11/2023

# WMPC Annual Performance Report



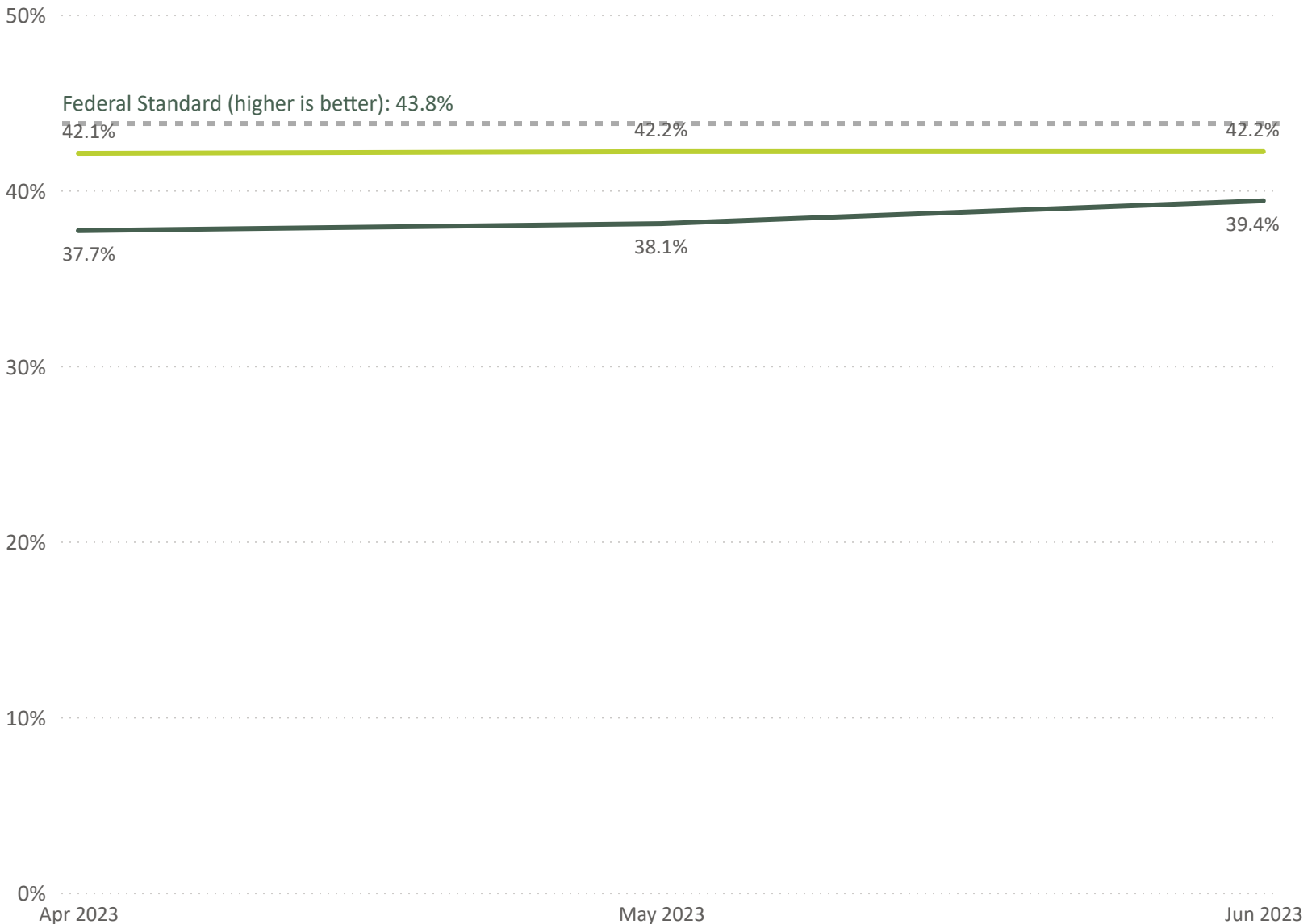
## Permanency in 12 months for children in care 12-23 months

**Federal | Measure Definition:** Of all children in care on the first day of a 12-month period who had been in care between 12 and 23 months, the percentage who are discharged to permanency within 12 months of the first day should be at least 43.8%. This percent is the federal standard. **Higher is better for this measure. Note: the most recent performance for this measure is April 2022 as children must remain discharged from foster care for 12 months to be counted.**

### Current Performance

WMPC is not meeting the Federal standard for children in care between 12-23 months achieving permanency in 12 months. The network has been below the State performance since the January cohort, but is trending upwards. Performance is under the Federal standard.

● WMPC ● State



FY2023

Source: NCANDS entry cohorts April 2020 - March 2021, prepared by MDHHS  
DTMB, generated 9/11/2023

# WMPC Annual Performance Report

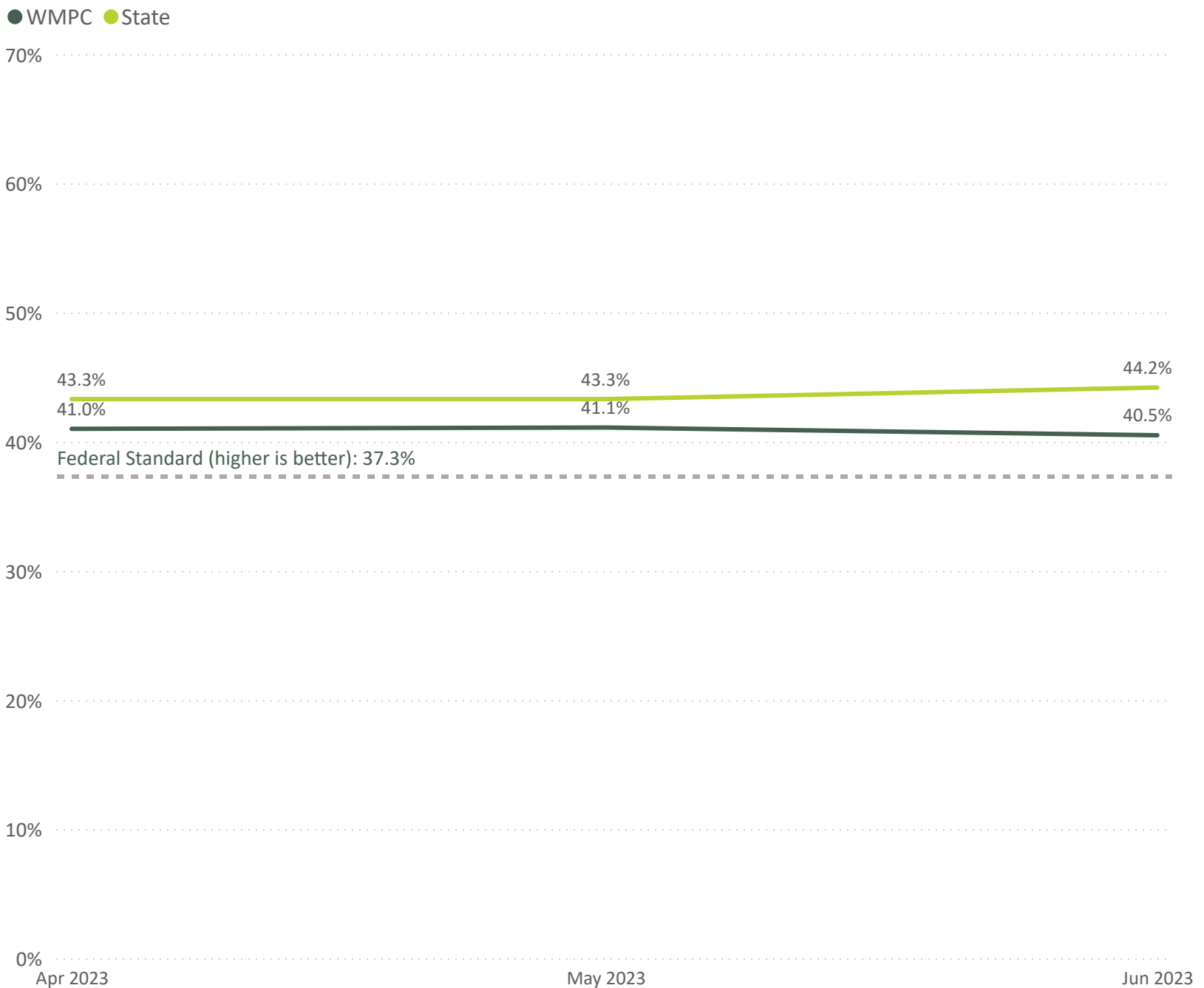


## Permanency in 12 months for children in care 24+ months

**Federal | Measure Definition:** Of all children in foster care on the first day of a 12-month period who had been in foster care for 24 months or more, the percentage who are discharged to permanency within 12 months of the first day should be at least 30.3%. This percent is the federal standard. **Higher is better for this measure. Note: the cohort of children for this measure is from April 2022 as children must remain discharged from foster care for 12 months to be counted.**

### Current Performance

The WMPC network has met the federal benchmark but is slightly below the state average.



FY2023

Source: NCANDS entry cohorts April 2020 - March 2021, prepared by MDHHS  
DTMB, generated 9/11/2023



# WMPC Annual Performance Report



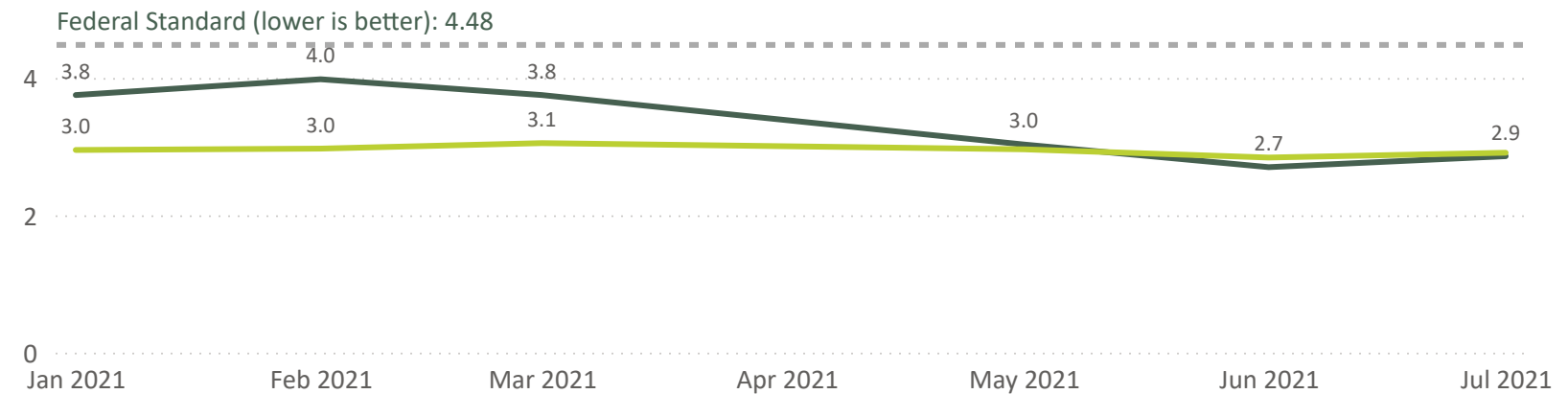
## Placement Stability

**Federal | Measure Definition:** Of all children who entered care in a 12-month period, the rate of placement moves per 1,000 days of foster care should be at most 4.48. This rate is the federal standard. **Lower is better for this measure.**

### Current Performance

WMPC consistently outperforms the Federal standard for this measure and is exceeding the national standard of being below 4.48. However, WMPC's current placement moves of 2.86 per 1,000 days in care is below the State's performance. Indeed for the first time, WMPC outperforms the Federal and State benchmarks on this measure in FY2023.

● WMPC ● State



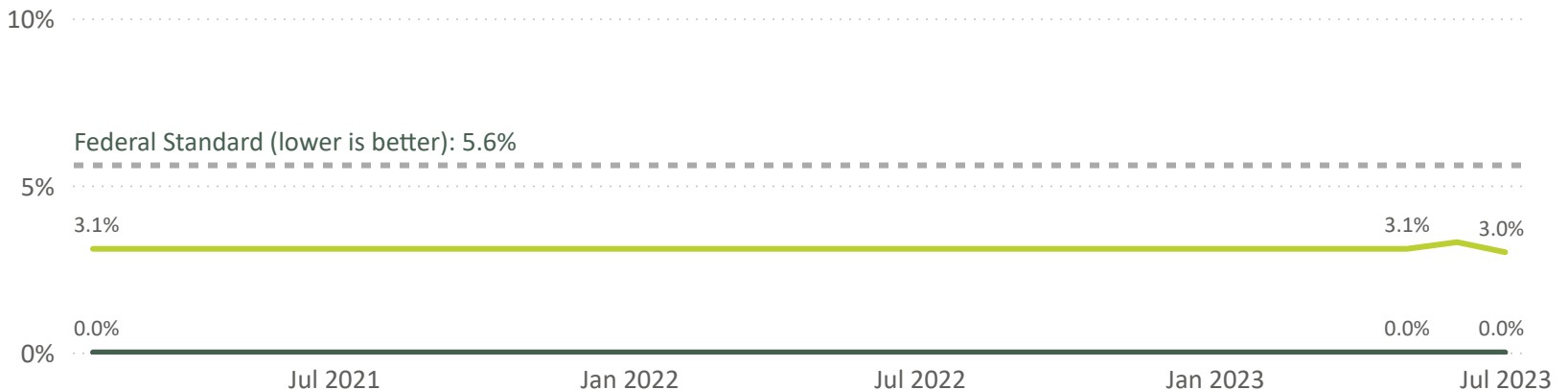
## Re-entry into foster care within 12 months

**Federal | Measure Definition:** Of all children who enter care in a 12-month period, who discharged within 12 months to reunification, living with relative, or guardianship, the percent who re-enter care within 12 months of their discharge should be at most 8.1%. This percent is the federal standard. **Lower is better for this measure.**

### Current Performance

WMPC met this measure's goal. The network consistently outperforms the State and the federal standard for this measure, with just no children re-entering foster care within 12 months of being discharged from care.

● WMPC ● State



FY2023

Source: NCANDS entry cohorts April 2020 - March 2021, prepared by MDHHS  
DTMB, generated 9/11/2023

# WMPC Annual Performance Report

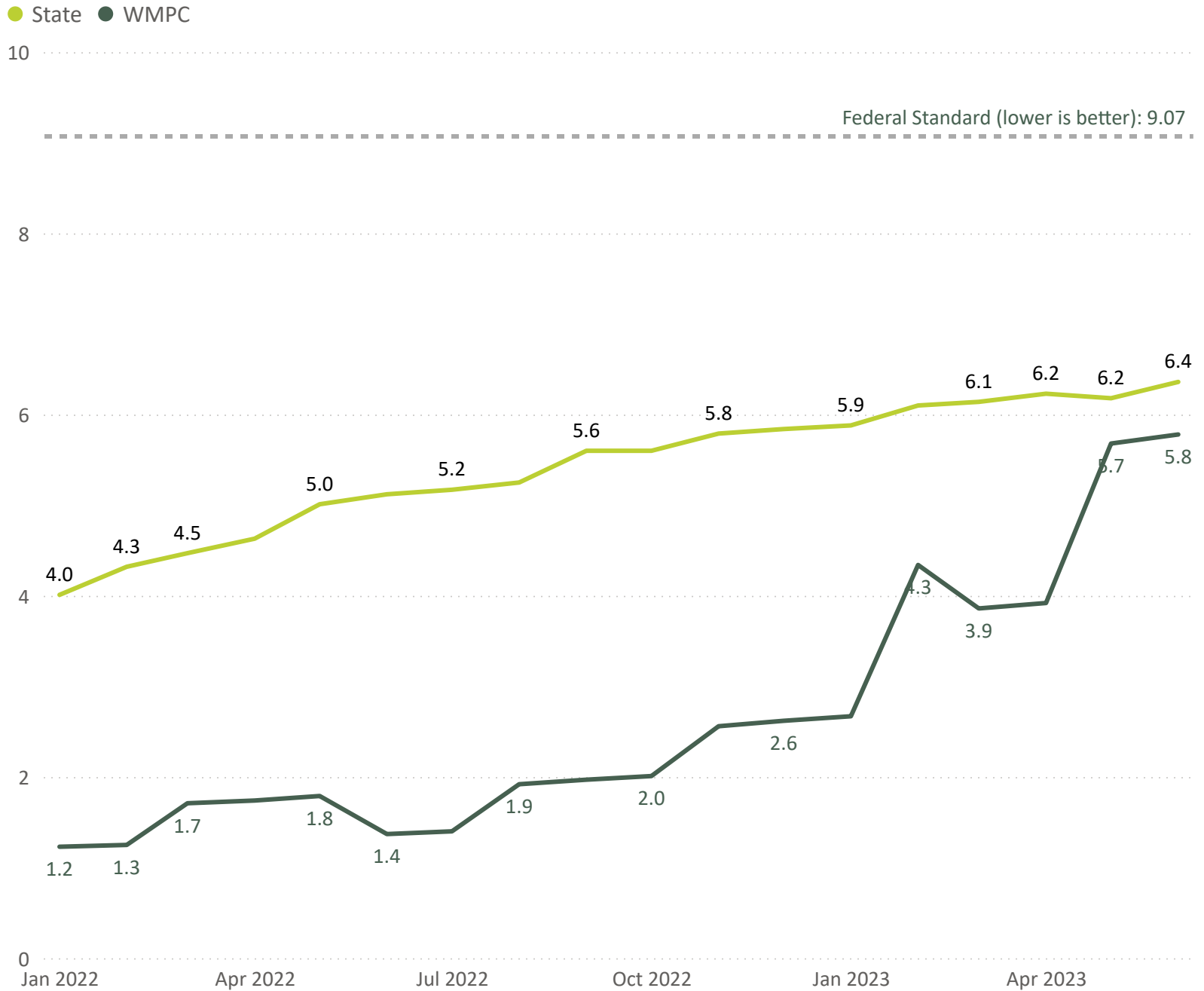


## Maltreatment In Care

**Federal | Measure Definition:** Of all children in foster care during a 12-month period, the rate of victimization per 100,000 days of foster care should be at most 9.07. This rate is the federal standard. **Lower is better for this measure.**

### Current Performance

The WMPC network has met the Federal standard and has out performed the State's average. The most recent maltreatment in care rate of 5.8 per 100,000 days in foster care is well below the federal standard, however, there has been a notable increase in performance over the past three cohorts.



FY2023

Source: NCANDS entry cohorts April 2021 - March 2022, prepared by MDHHS DTMB, generated on 9/11/2023.

# WMPC Annual Performance Report

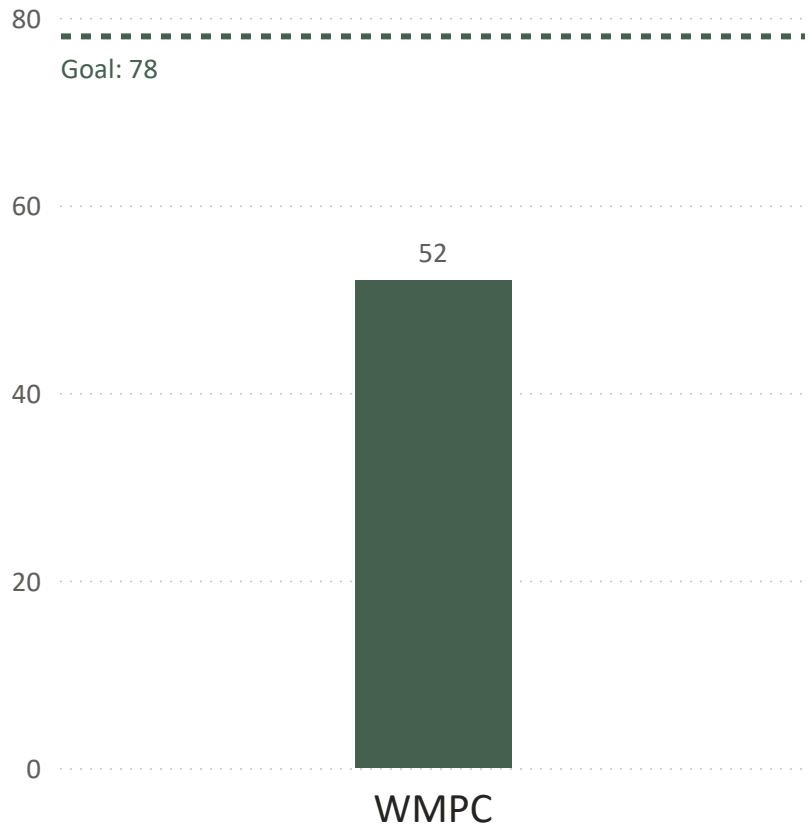


## Licensed Unrelated Foster Homes

**WMPC Contract | Measure Definition:** The WMPC network will license the number of licensed unrelated foster homes required to meet or exceed their benchmark for total number of licensed homes. This measure is determined for each agency by the MDHHS Children's Services Administration's Adoption and Foster Parent Recruitment and Retention (AFPRR) licensing calculator. The WMPC network has a goal of licensing 78 new non-relative foster homes in FY2023.

### Annual Performance

The WMPC Network licensed 52 (67% of FY23 Goal) unrelated foster homes in FY2023. This is short of the goal of licensing 78 new non-relative homes in 2023.

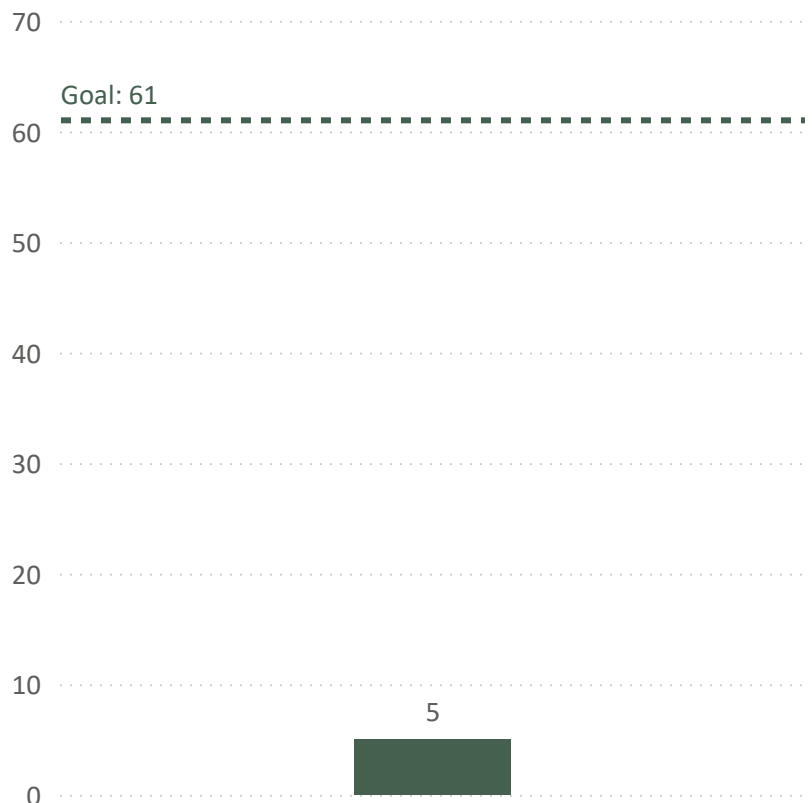


## Licensed Relative Foster Homes

**WMPC Contract | Measure Definition:** The number of new relatives successfully completing the licensing process will increase by 10% each fiscal year. The baseline measure was established in FY2019 of 41 licensed relatives. The FY2023 goal was to license 61 relatives. Note: this does not include relatives in the process of reevaluations to maintain their foster home license. It only includes new licenses.

### Annual Performance

The WMPC network has license 5 (8% of FY23 Goal) relative home in FY2023. This is well below the target of licensing 61 relative homes.



FY2023

Source: Licensed Homes: Kent County AFPRR Licensing Calculator (June 2023);  
Relative Licenses: Mindshare Agency Homes Table; accessed 8/28/2023.

# WMPC Annual Performance Report

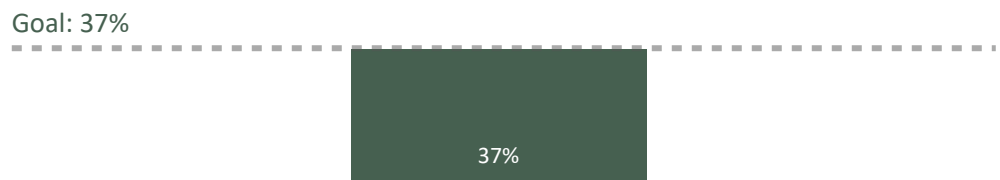


## Relative Placements

**WMPC Contract | Measure Definition:** The WMPC network will increase the percentage of days children placed in relative care by 6% from FY2022 OR at least 37% of all children served by the WMPC network are in relative care each year.

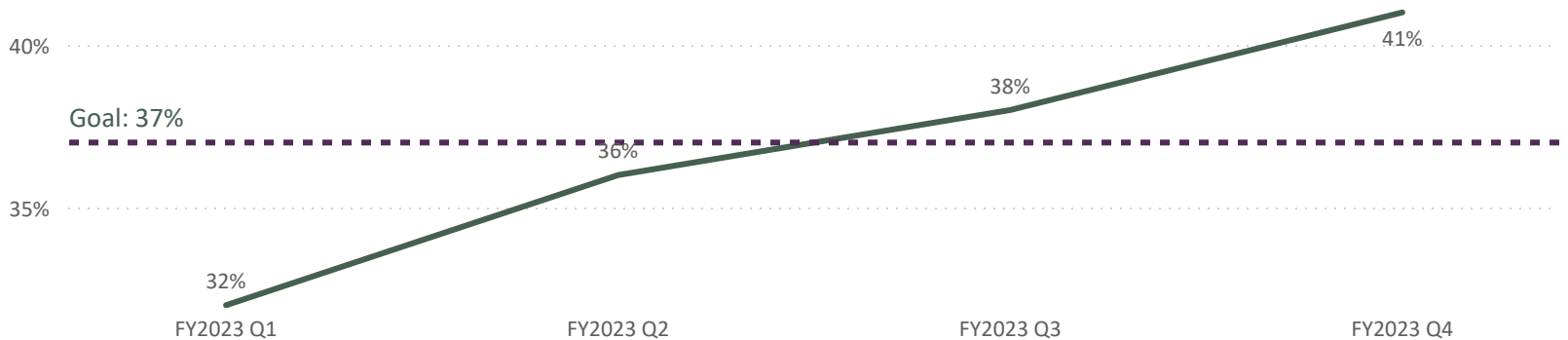
### Annual Performance

In FY2023, WMPC's network placed on average 37% children in care in licensed/unlicensed relative homes. This meets the contractual target of 37%.



### Quarterly Trend

FY2023 has seen a steady positive increment in the number of children placed in relatives homes peaking at 41% in FY2023 Q4.

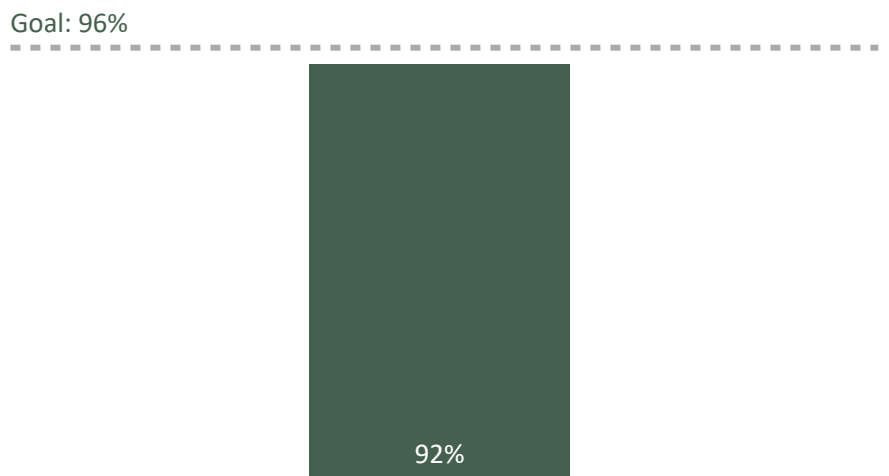


## Community Placements

**WMPC Contract | Measure Definition:** The percentage of days children placed in community-based foster care in the most family-like setting will meet or exceed 96% or should increase by 3% from the previous year. Children spent 93% of their days in community placements in FY2022, so the FY2023 goal is at least 96%.

### Annual Performance

The WMPC network average number of days spent in community placements is currently at 92%, which does not meet the contractual standard.



Source: Mindshare Placements Dashboard, accessed 11/2023.

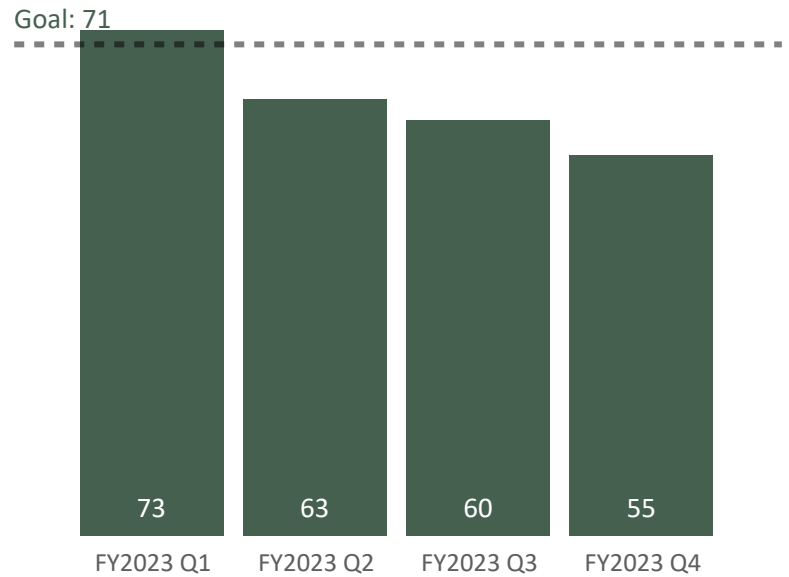
# FY2023

# WMPC Annual Performance Report



## Average Days in Residential Care

**WMPC Contract | Measure Description:** The WMPC Network will reduce the average days children spend in residential placements each quarter. Quarterly targets are calculated by decreasing the previous fiscal year and quarterly performance by 3% of the total average days in residential care. For example, a 3% change from 73 average days in FY 2022 Quarter 4 would result in the target for FY 2023 Quarter 1 being 71 average days spent in residential placements. **Lower or below the benchmark line is better for this measure.**



### Annual Performance

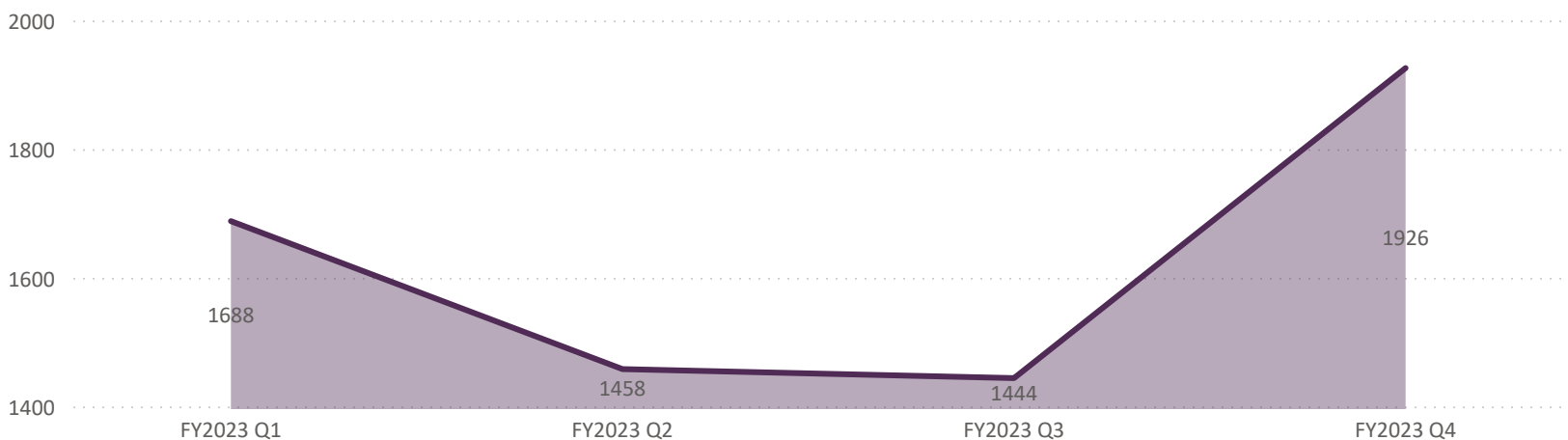
The average number of days children spent in residential placements for the Network in FY2023 was 63 days, which is under the benchmark of 71. From FY2023 Q1 there was a decrease in the average days spent in residential by WMPC network.

## Total Days in Residential Placements

**WMPC Contract | Measure Description:** The total number of days children placed in residential care will reduce by 32% from FY2019 (24,109 days) by the end of FY2023, with the goal to be at or below 26,753 days at the end of the fiscal year. This includes an incremental a reduction of 8% (22,109 total days) in FY2020, 16% (19,916 total days) in FY2021, 24% (26,205 total days) in FY2022, 32% (16,394 total days) in FY2023.

### Annual Performance

WMPC children spent 6,516 days in residential placements in FY2023. Based on this performance, WMPC met the fiscal year target of decreasing by 8% and remaining below 16,394 total days in residential placements for the entire fiscal year, although we see an upward increase from FY2023 Q4



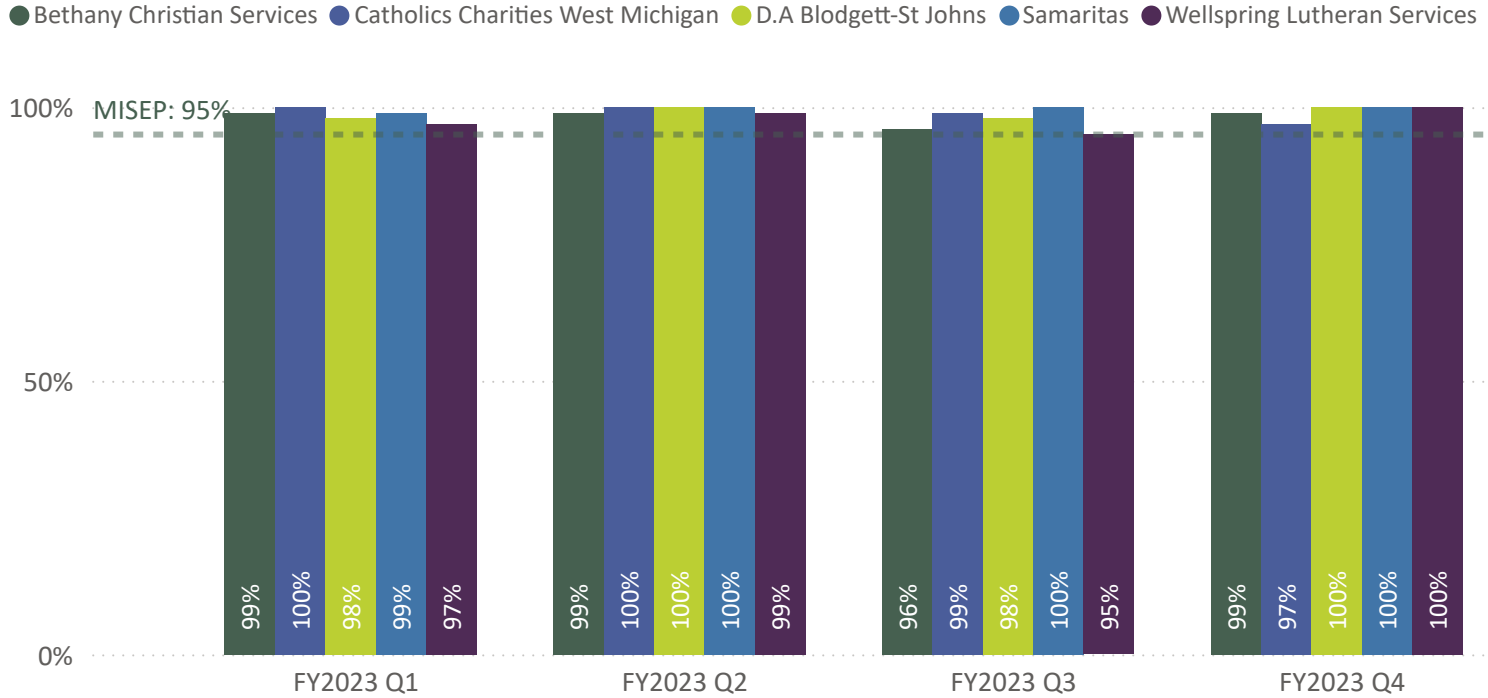
## FY2023

# WMPC Annual Performance Report

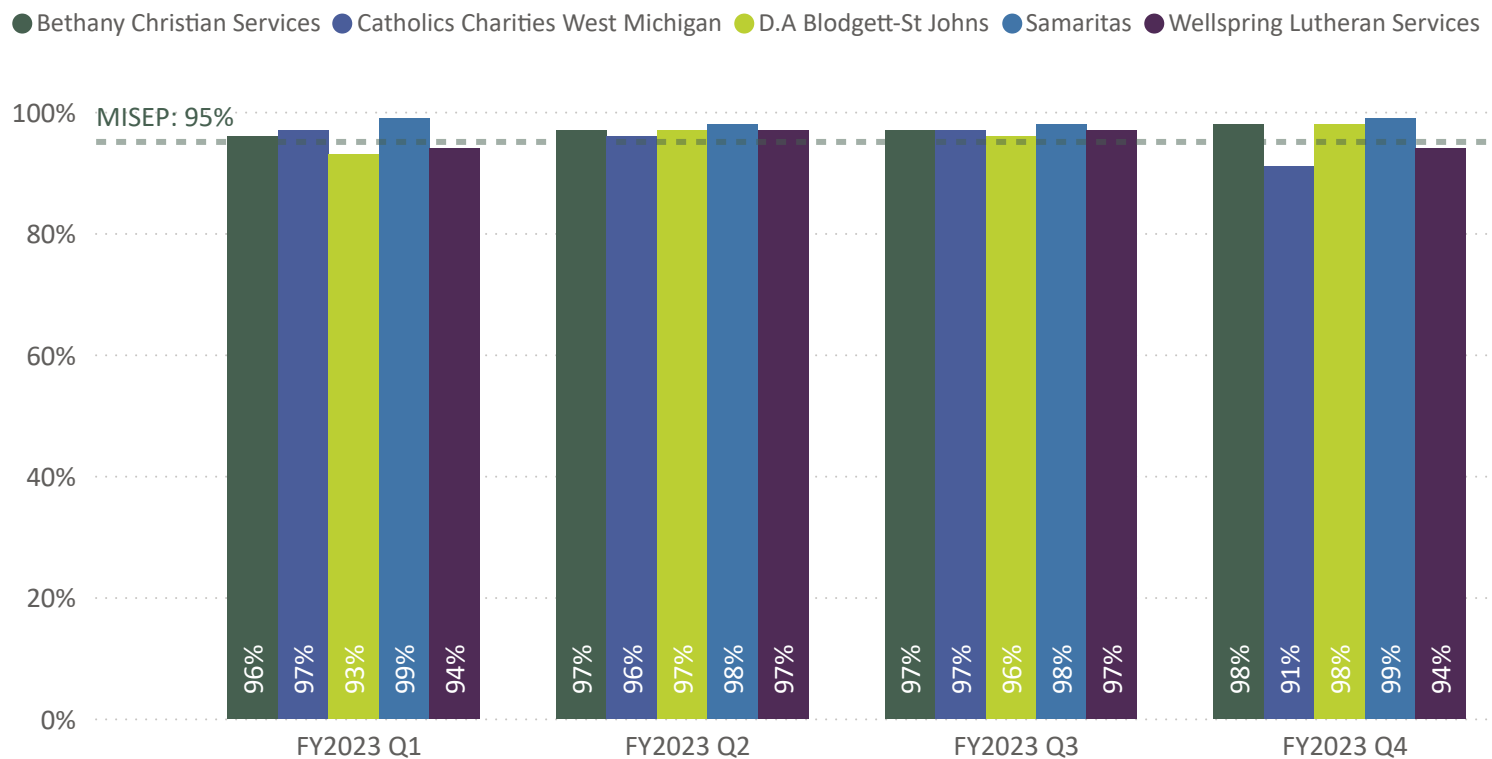


## Agency Quarterly Trends

### Worker-Supervisor Contacts



### Worker-Child Contacts



FY2023

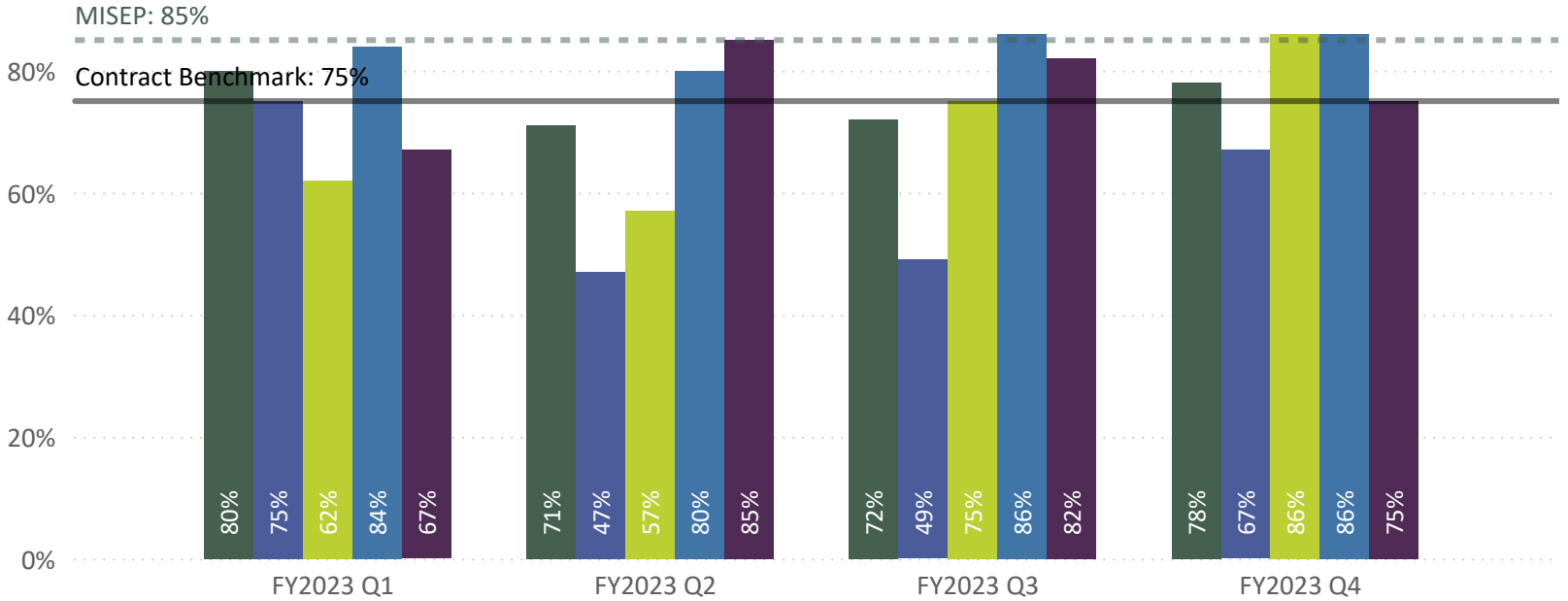
# WMPC Annual Performance Report



## Agency Quarterly Trends

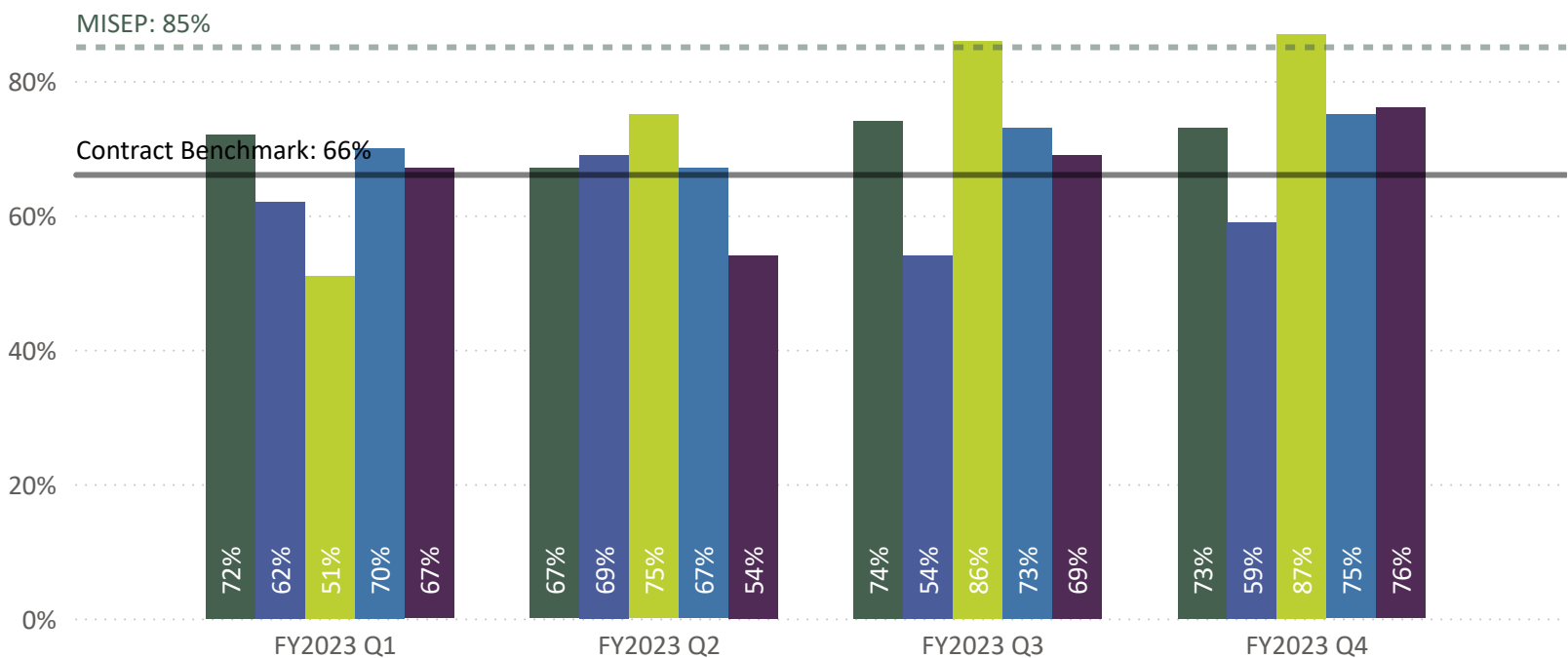
### Worker-Parent Contacts

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



### Parent-Child Contacts

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



FY2023

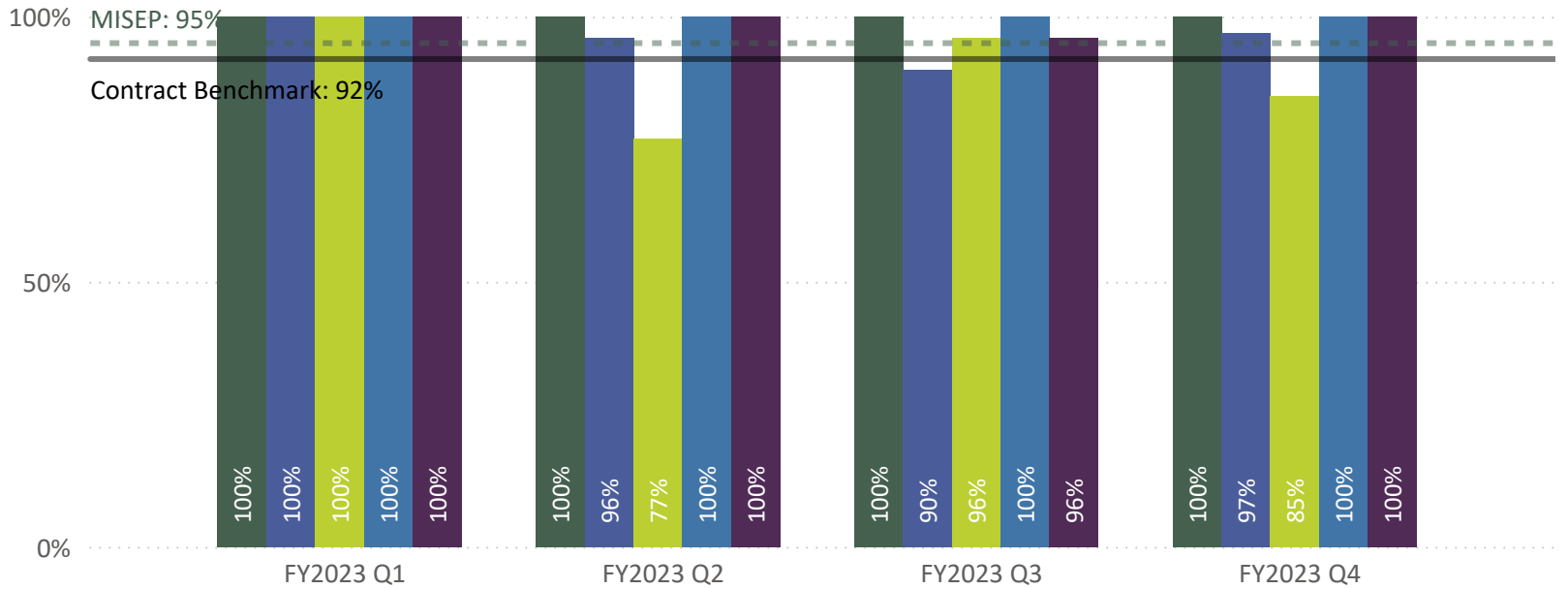
# WMPC Annual Performance Report



## Agency Quarterly Trends

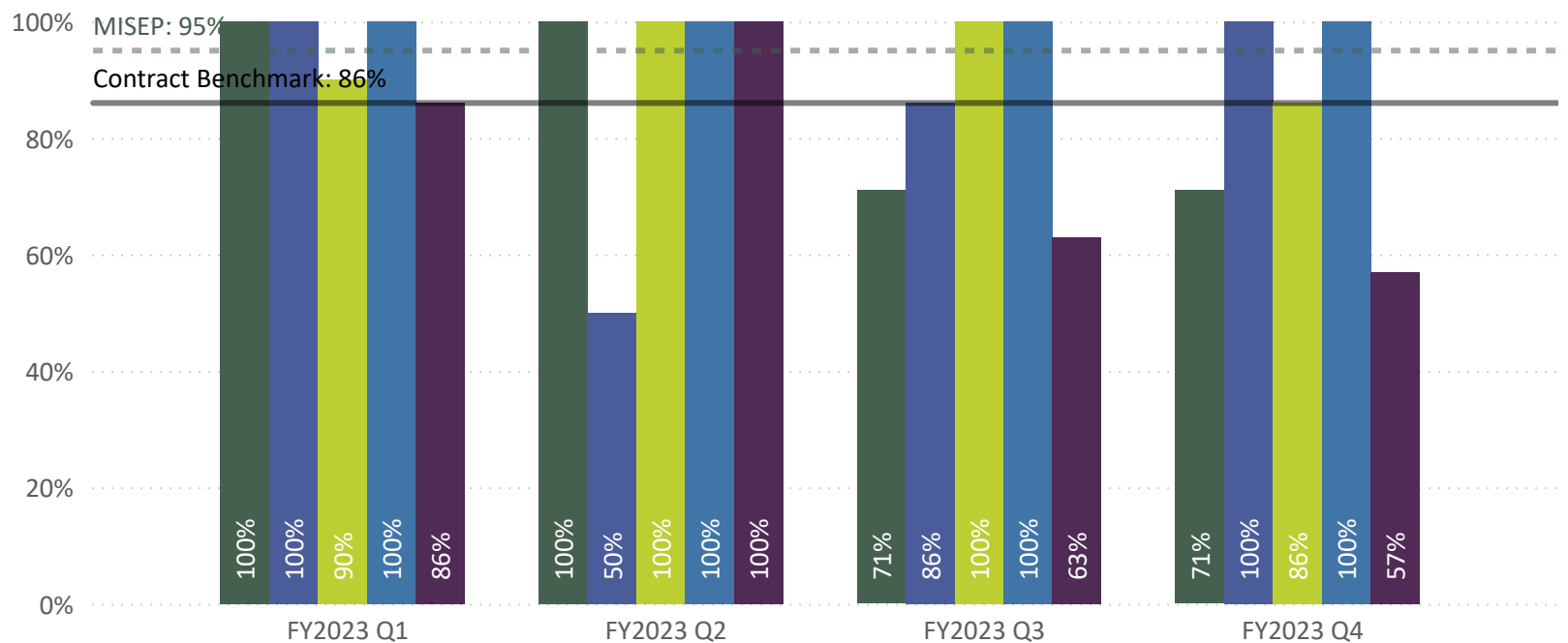
### Returned Home Children

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



### Initial Service Plans

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



FY2023



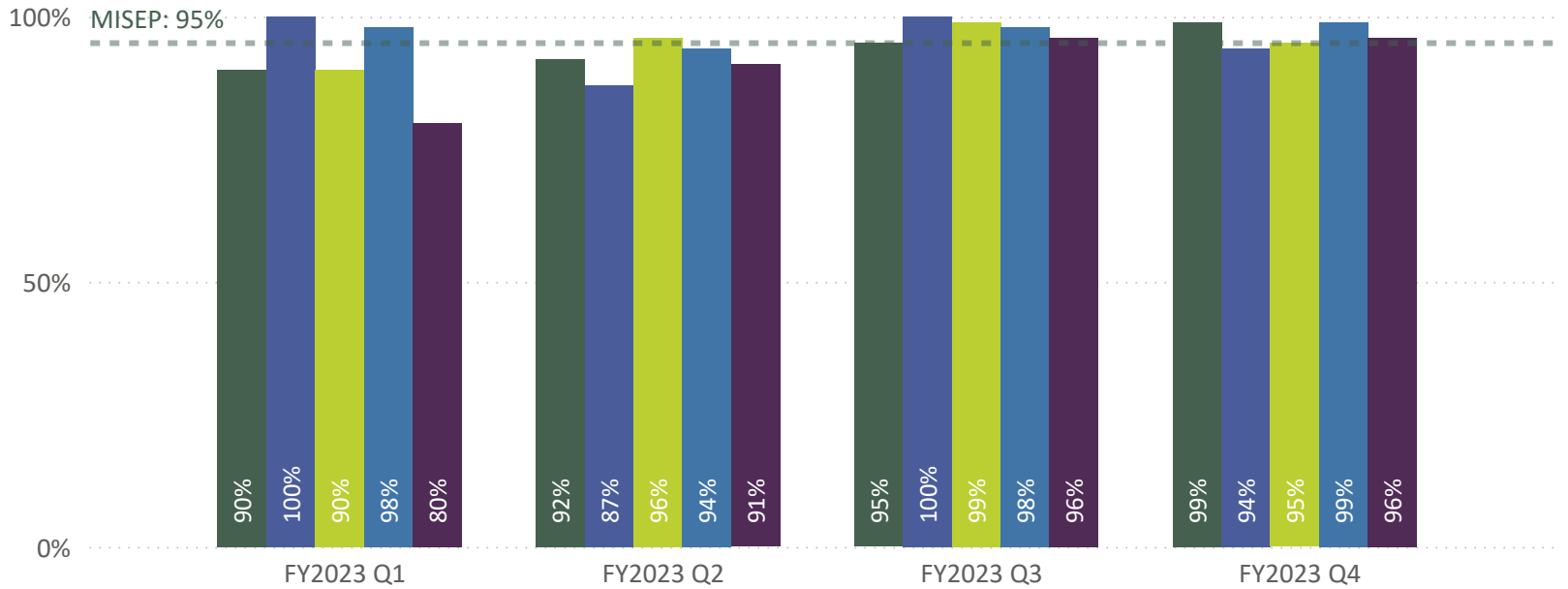
# WMPC Annual Performance Report



## Agency Quarterly Trends

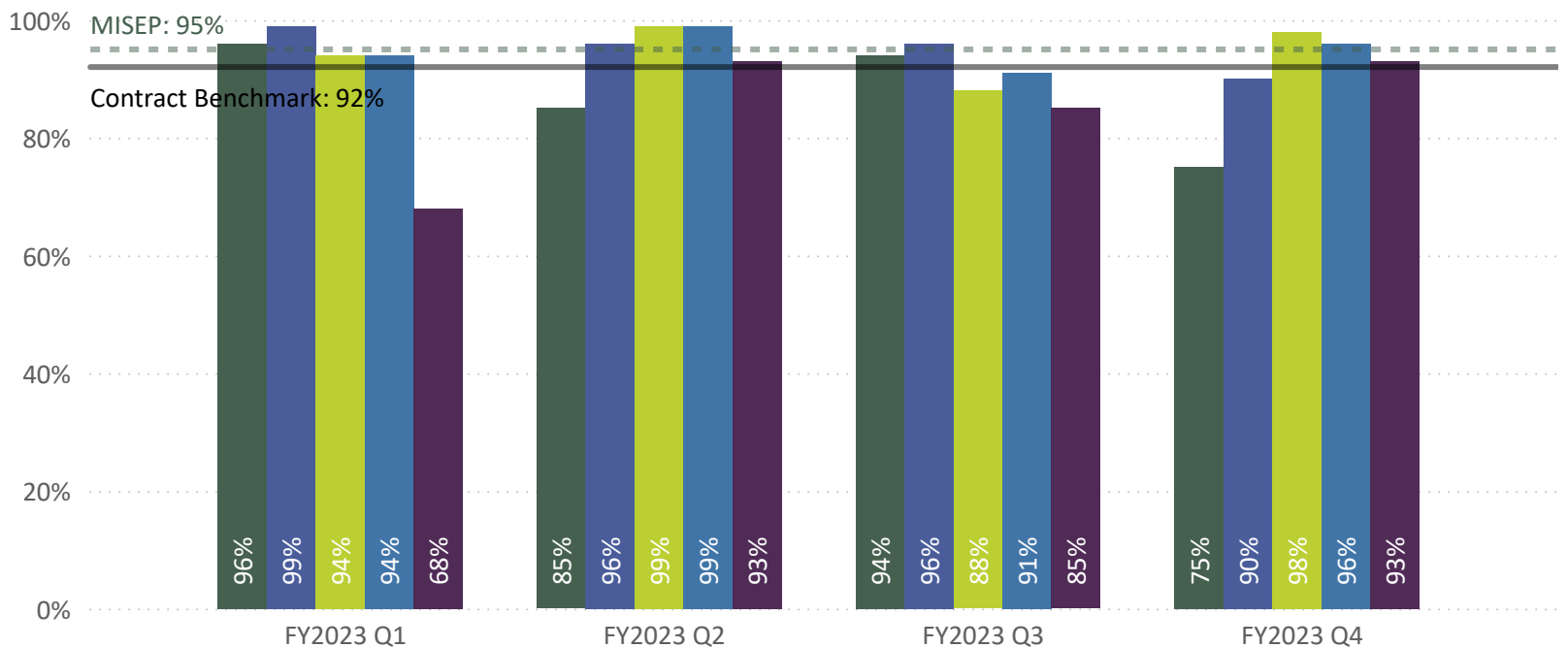
### Updated Service Plans

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



## Service Plan Approvals

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



FY2023

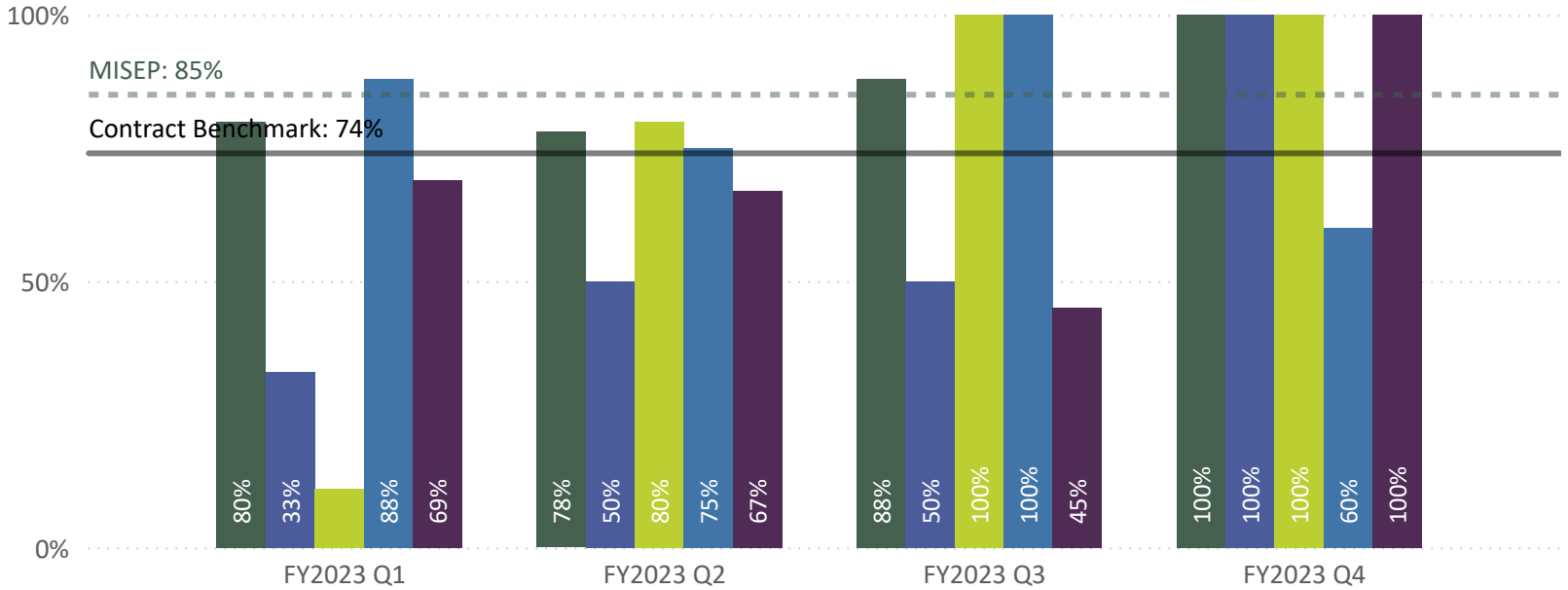
# WMPC Annual Performance Report



## Agency Quarterly Trends

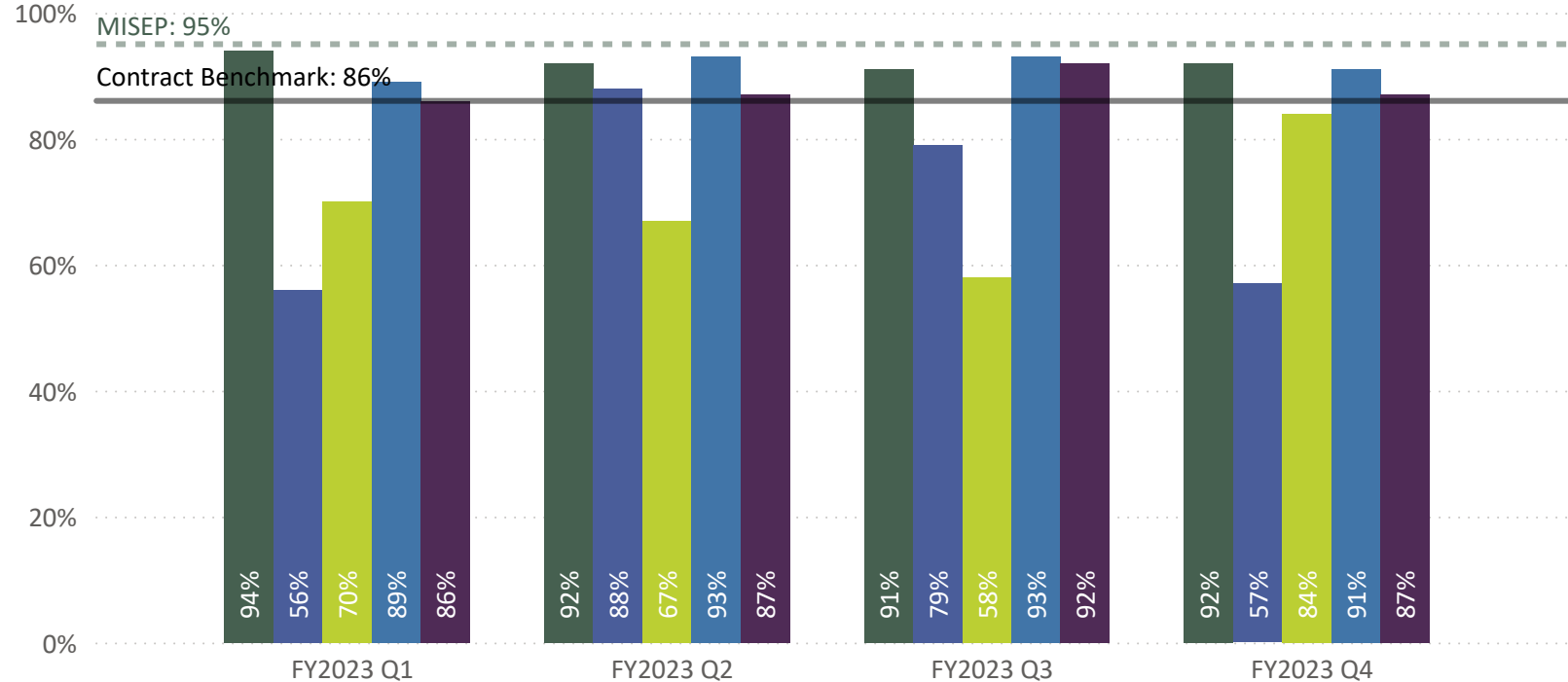
### Initial Medical Exams

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



### Periodical Medical Exams

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



FY2023

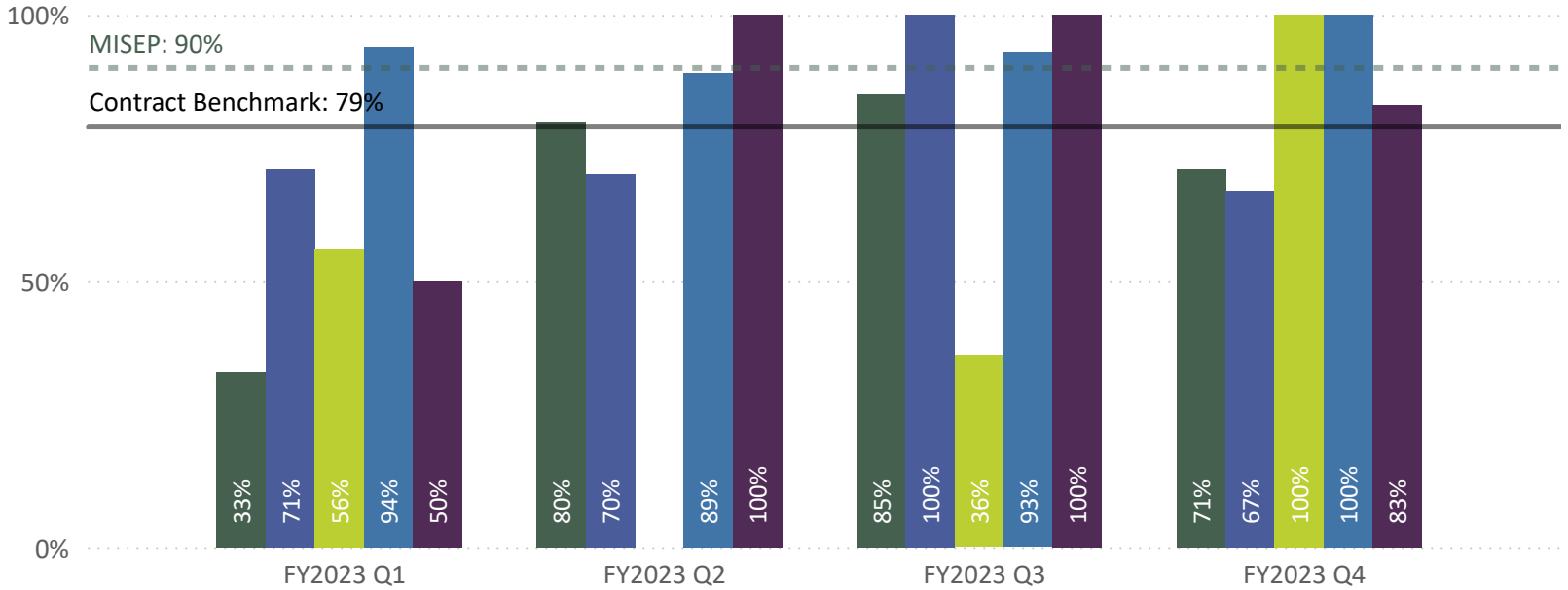
# WMPC Annual Performance Report



## Agency Quarterly Trends

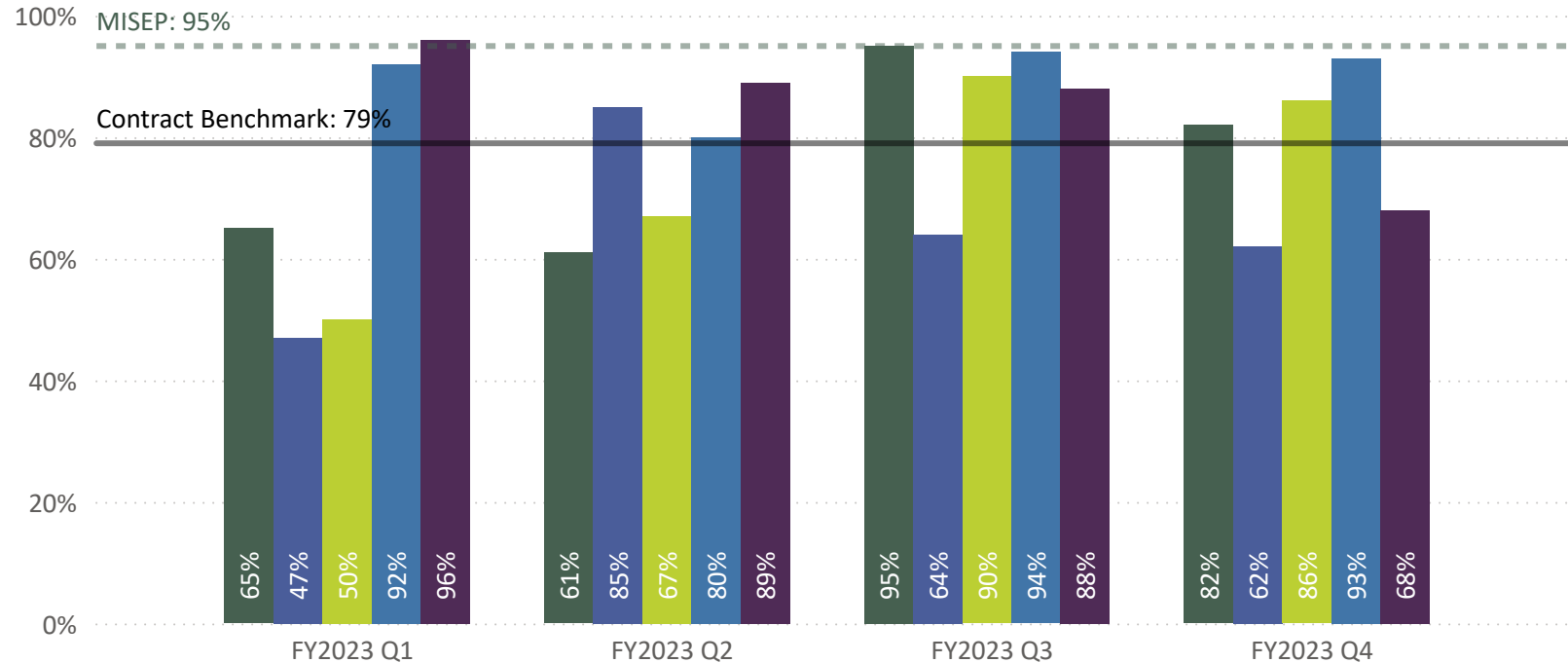
### Initial Dental Exams

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



### Periodical Dental Exams

● Bethany Christian Services ● Catholics Charities West Michigan ● D.A Blodgett-St Johns ● Samaritas ● Wellspring Lutheran Services



FY2023